The Shrewsbury and Telford Hospital NHS Trust



February 2025



X-ray Room 10 %

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Our Vision: To provide excellent care for the communities we serve

Getting to Good: Caring for our patients

- UEC performance recovered from extreme pressure in December, but position still challenging
- Making progress on elective recovery. On trajectory to achieve zero 65ww by end of April
- Cancer performance improvement plan in place
- Diagnostics backlog of CT reports, urgent and routine, cleared at end of January

What we are doing

How we are

doing

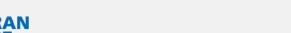
- New operating theatre schedule for 2025/26 to expand surgical capacity
- Outpatient productivity programme planned for February
- Enhancing leadership through additional expert knowledge
- Developing rapid access cancer pathways
- Stronger Together trialling new transport initiative for complex discharges with EMED

Care Transfer Hub plays vital role



We have in place a **Care Transfer Hub** which is playing a vital role in ensuring that patients can return home as soon as they are medically ready. Since launching last year, the hub has:

- Significantly reduced the number of patients waiting in hospital beds for discharge into home or community care settings
- · Shortened average wait times for discharge





Stronger Together

Compassionate care for everyone



Partnership working to improve patient flow

A transport trial with provider EMED is taking place to improve pre-planned patient journeys.

During the pilot on both hospital sites, confirmed complex discharges are assigned one-hour collection slots, with wards receiving estimated times in advance.

- The Care Transfer Hub notifies wards of confirmed discharges for the next day between 8am-4pm.
- Ward staff book patient transport no later than 6pm via an online app or the Patient Transport Liaison Officers (PTLOAs)
- PTLOs contact the wards and provide a one-hour collection time slot for each patient
- Patients are then collected the following day within their allocated time slot



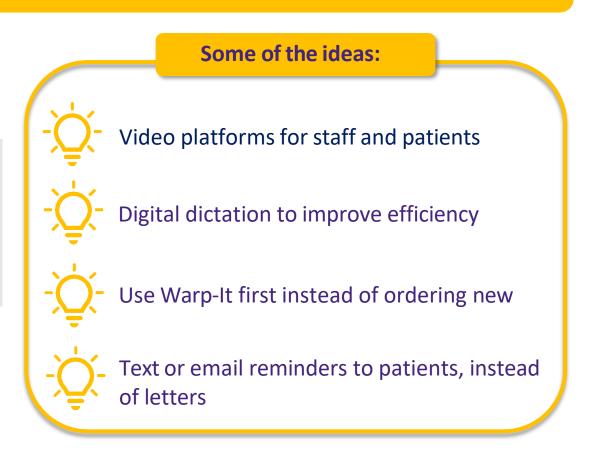




Stronger Together: A sustainable future

Things we are doing to improve our financial position

- We are making improvements, but we know there are more opportunities
- New Transformation Board to progress
 ideas and opportunities





The Shrewsbury and

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Hospitals Transformation Programme



The Hospitals Transformation Programme (HTP) is a key part of the overarching plan to transform health and care services across Shropshire, Telford and Wrekin and Powys.

- The first phase of works within the Emergency Department is nearly complete this includes a new and improved resuscitation and majors area. We expect to our ED colleagues to be working in this area from the end of March 2025.
- The main build at the front of the site is progressing well colleagues will see the structure beginning to come out of the ground and concrete slabs are being established for stairwells and lifts.
- Demolition of Elizabeth House has now complete. The next steps for this work will involve installing attenuation tanks near the Copthorne Building. There will be a stop-go system in place from 17 – 28 February to manage traffic in this area, as we recognise this can be quite a congested area. We are working to ensure patient and visitor accessibility is always available throughout this work.





RSH construction progress





Progress of ED refurbishment and development





Piling work progress



Basement level dig progress



The first of two cranes has arrived on the construction site

HOSPITALS TRANSFORMATION PROGRAMME



SAFER CARE



OUTCOMES



BETTER

ACCESS

(

A GREAT PLACE TO WORK

Beyond 2028 – future planning

Delivering our clinical model (£312m)

- Emergency Centre RSH
- Planned Care Centre PRH
- New clinical model more modern facilities

Enhancing services

Carbon Zero

Community diagnostics

Ou	ir plans for the future
0	Ward improvements
0	Theatre improvements

Cancer Centre and Respiratory Centre at PRH



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The Shrewsbury and Telford Hospital

Charitable support

Building modern, purpose-built healthcare facilities is no easy feat. The clinical model is fully funded but hospitals need to meet the evolving healthcare needs of the communities they serve. Working in partnership with our communities, our partner charities strive to enhance the experience of all people using our services, with particular focus on some exciting developments – a Cancer Centre at PRH for Telford patients, a Respiratory Centre at PRH for all our patients in Shropshire, Telford & Wrekin and mid Wales. We also hope to provide enhanced, landscaped "sky gardens" at RSH

Our fundraising campaign supports three key areas within our new building:

Supporting our future opportunities and ambitions to provide more services at both our hospitals. Examples include the plans for a new cancer treatment centre at PRH, as well as the opportunity to develop a respiratory centre, also at PRH. Creating a more positive environment. Healing and getting better is more than curing ailments – it is about creating a positive atmosphere for our patients and their loved ones. This could be through calm spaces within our hospital or community artwork.

The development of community spaces. These spaces will be within the hospital or the grounds. These might be sky gardens for our new Children's Ward or Critical Care Unit, or a community garden.

#SaTH_c



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HTP Engagement

About Health HTP

22 members of the public attended the evening meeting meeting, over MS Teams. Attendees included Shropshire Councillors from Ludlow and Clee. All questions were answered satisfactorily.

HTP Informational Leaflets

HTP leaflets are available in 35 libraries across our catchment. All libraries were first called to ensure they could display them and then sent their requested quantities. One has requested a top-up within a week

HTP presentations were delivered to:

Wellington Probus Club - 8th January 21 retired business professionals in attendance. Numerous questions were answered and doubts about programme were addressed. Very positive outcome, directly leading to an invitation to present for the Wellington U3A on 8th May.

Shrewsbury Rotary Club – 28th January

16 members in attendance, the presentation was very well received, with interest in charitable support for the programme. The club president suggested a follow-up visit later in the year. The team will be visiting Wrekin Rotary Club on 11th March.



Image of Presentation to a Shrewsbury Rotary Club, 28th January



HTP Engagement

HTP community drop-ins

The first tranche of HTP community drop-ins have been announced for 2025, starting in February. We have the following visits lined up with further dates to be announced throughout 2025.

- Ironbridge Co-op 17th March, 12:00-16:00
- Church Stretton Co-op 2nd May, 10:00-13:00
- Wellington Market 9th May, 10:00-14:00
- Welshpool Market (town centre) 16th June, 10:00-14:00
- Bridgnorth Market 11th July, 10:00-14:00

Next About Health: 6th May – 18:30-19:30



HTP leaflets in Shrewsbury Library, January 2025



Our estate: Car parking

Royal Shrewsbury Hospital

- We have extended the Park & Ride service, and this will remain free. We are confident that for the majority of staff this option is not only the best way to save money but also the best way that you can support patients and shift working colleagues.
- We have ANPR cameras in place now at RSH and PCNs will be given out for those parking without a permit or for parking inappropriately i.e.: on grass or verges.

Princess Royal Hospital

- We will be working on the PRH car park shortly. This will include reconfiguring spaces, making sure patient and staff spaces are clearly defined, improving road surfaces and installing ANPR cameras.
- We have invested in a free Park & Ride service for colleagues at PRH which currently is under utilised. We are keen to hear your opinions about the service and how it could be improved to encourage greater use.

William Farr House

- The Park & Ride is also the best option for colleagues at William Farr House, given the limited parking available.
- We will be reconfiguring the car park and installing ANPR cameras soon. Please park carefully and considerably. We will shortly be carrying out spot checks and issuing warning notices for those parking without permits or parking on verges.





Recognising our colleagues

The Shrewsbury and Telford Hospital NHS Trust



Congratulations to volunteer Terry Seston who turns 90 this year. He began volunteering to give thanks following his own treatment for bowel cancer. He has spent 15 years helping at the hospital, currently as a "meet and greet" volunteer, welcoming patients and making sure they find where they need to go.



Paediatric Specialist Mental Health Nurse, Sarah Childs, ran the Lake Vyrnwy Half Marathon in September and raised over £440 for the Children's Unit at PRH. The funds have now been used to purchase items for children and young people to support their mental health including mood wristbands, diaries and distraction resources. Thank you, Sarah!



Congratulations to Rebecca Austin and Mathew Meredith in Pharmacy Department who have completed their Level 3 Pharmacy Apprenticeships and have been awarded the 'Golden Ticket'.



Congratulations to Donna Moxon (pictured with John Skelton, Leadership and OD, and Sara Biffen, HTP) and Megan Riley from SaTH who successfully completed the Shropshire Telford &Wrekin High Potential Scheme, a two-year programme where we have buddied with Staffs and Stoke on Trent ICB.



Engaging with our Local Communities

We are starting 2025 with a focus on engaging with Gypsy and Traveller communities and January saw our first visit to the site in Lawley, Telford.

Working with local authority teams we attend site with representatives from Health visiting, Education, Strengthening Families and community support organisations in Telford, and the Gypsy and Traveller Support team in Shropshire.

We were told very clearly that the community at Donnington in Telford prefer to have face to face conversations and will be undertaking a second visit to site in March. We will also be visiting the Park Hall site in Oswestry with colleagues from Shropshire Council.



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Volunteer Monthly Activity





Jan 24		Jan 25	
Number of Volunteers who completed a shift	169	Number of Volunteers who completed a shift	160
Number of Volunteers under 25 who completed a shift	67	Number of Volunteers under 25 who completed a shift	53
Total number of hours	2196	Total number of hours	2224
Total number of shifts	571	Total number of shifts	595

The total number of volunteers trained and able to support the Trust is 279



Veteran Volunteer to Career



Are you a Veteran or a family member of someone serving in the armed forces and are looking at possibly exploring a career in Healthcare?

The Veteran's Volunteer to Career (VtC) could be for you!

The Shrewsbury and Telford Hospital NHS Trust are launching the VtC programme in Spring and it will give you the chance to look at different roles in the NHS and some experience in that role too.

You do not need any previous experience or qualifications to apply. Find out more on our website: https://www.sath.nhs.uk/workingwith-us/volunteering/veteransvolunteer-to-career-programme-2



Volunteer Drivers



Discharge Project - Volunteer Drivers Needed!

Could you spare a few hours a week to make a big difference to our patients and your local hospital? You could make a real difference to our patients and help settle them into their home following discharge from hospital. We will cover the cost of your mileage.

If you are interested in helping out, please contact us on: 01743 492256, <u>sath.volunteers@nhs.net</u> or apply on our website www.sath.nhs.uk/volunteers





The Shrewsbury and SaTH Charity Income/Expenditure Highlights

14 charitable expenditure requests were approved in January. Requests included:

- £12,252 for 2 x Mini Nephroscopes in Urology
- £340 for Swan Fund refreshment vouchers •
- £281 for items to stock activity boxes the Dementia Team
- £230 microwave for the Emergency Department at RSH

There were **3** donations over £1,000:

- £1,000 from a company Beefy Boys for the Swan Fund
- £1,000 legacy for Renal at RSH
- £83,088 legacy to be split between Cardiology and Gynaecology at PRH



Telford Hospital



Two Milano Chairs Purchased by SaTH Charity Aid The Shrewsbury and **Patient Recovery**

SaTH Charity recently purchased two Milano chairs for ward 32 our Trauma and Orthopaedic (T&O) ward at RSH. These chairs are designed to provide support for patients with spinal issues and have lateral supports, a concave head pillow and tray table. Previously the Trust has had to hire these chairs but with the support of SaTH Charity the ward was able to purchase their own chairs and can ensure patients are able to use them as soon as they are able.

Impact Statement:

"We are so happy to receive these two Milano chairs, which are specialist chairs to support our spinal patients. The chairs will help us to increase early mobilisation for patients, which will support the patient in healing and should reduce falls. We are grateful for everyone who has donated to our SaTH Charity fund, which has enabled us to purchase these chairs." Helen Williams, Ward Manager 32 T&O



Telford Hospital



Dates for your diary

Date	Time	Event	Booking
Tuesday 11 March	18:30 – 19:30	About Health – Car Parking now and in the future	
Thursday 20 March	09:30 – 15:00	People's Academy	
Wednesday 26 March	11:00 – 12:00	Monthly Hospital Update	

About Health events are held on Microsoft Teams and take place 18:30 – 19:30. Further details and booking information can be found on our web pages here: https://bit.ly/SaTHEvents

Hospitals	Transformation	Programme Inv	volvement Op	portunities

Date	Time	Event	Booking
17 March 2025	12:00 - 16:00	Ironbridge Co-op Drop-In	If you are
2 May 2025	10:00 - 13:00	Church Stretton Co-op Drop-In	interested in joining a Focus
9 May 2025	10:00 - 14:00	Wellington Market Drop-In	Group please email sath.engagement@
16 June	10:00 - 14:00	Welshpool Market (town Centre) Drop-In	<u>nhs.net</u>



People's Academy Dates





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THE PEOPLE'S ACADEMY

Date

Date	Venue
Thursday 29 May	Education Centre, PRH
Thursday 24 July	tbc
Thursday 30 October	Education Centre, PRH

Thursday 13 March	William Farr House
Thursday 26 June	Education Centre, PRH
Thursday 25 September	tbc
Thursday 27 November	Education Centre, PRH

Venue

