


HARD OF HEARING HTP FOCUS GROUP ACTION LOG

Action No	Date of meeting	Action	Lead Officer	Timescale/ Deadline	Comment/ Feedback from Lead Officer	Action
26th September 2024						
HH1	03/10/2024	Hannah Morris to raise this issue with outpatient team.	Hannah Morris	30/11/2024	Discussed with Ruth Smith, during COVID a "buzzer system" was looking at being introduced, however due to funding this was not implemented. Ruth will share the business case and whether there is the potential for the system to be introduced.	COMPLETED
HH2	03/10/2024	Hannah Morris to investigate whether an integrated hearing loop will be in place.	Hannah Morris	30/11/2024	Induction Loops are provided in compliance with Building Regulations Approved Document M. The scheme includes ones that are fixed desk mounted induction loop systems at; 11 at Reception Desks 31 at Staff Bases The Lifts Specification also provides for induction loops.	COMPLETED
HH3	03/10/2024	Hannah Morris to feedback information on integrated hearing loops and infrared systems to Ruth Smith (Patient Experience Lead) to find out how technology can be accessed to support the hard of hearing.	Hannah Morris	30/11/2024	Induction Loops are provided in compliance with Building Regulations Approved Document M. The scheme includes ones that are fixed desk mounted induction loop systems at; 11 at Reception Desks 31 at Staff Bases The Lifts Specification also provides for induction loops.	COMPLETED
HH4	03/10/2024	Tom Jones to liaise with the Bereavement Midwives and feedback on the "purple butterflies" scheme.	Tom Jones	30/11/2024	This is used within maternity at SaTH. We use the Skye High Foundation which supplies memory packs for our families who have experienced a multiple pregnancy loss. It contains the purple butterfly cot card as pictured below to signify that a twin has passed away. https://www.theskyehighfoundation.com/ 	COMPLETED
HH5	03/10/2024	Kate Ballinger to investigate if patients still receive the pink boxes to store their hearing aids.	Kate Ballinger	30/11/2024		Ongoing
HH6	03/10/2024	Hannah Morris to discuss with Ruth Smith 'Live Transcribe' and other possible ways of communicating with patients and staff.	Hannah Morris	30/11/2024	This has previously been looked at by the Trust, but due to Information Governance issues, the app would need to be downloaded by the patient rather than it being available on a Trust device.	COMPLETED