



About our Emergency Department (A&E) and Community MIU Wait Times

- Our RSH and PRH Emergency Department (A&E) wait times are approximate and provided as a guide only.
- On arrival, patients will see a nurse first to be assessed. This is to find out how ill they are. The sickest patients will always be seen first.
- The wait time provided displays the average amount of time, in hours and minutes, that a patient will then have to wait to be seen by a doctor or registered nurse/specialist practitioner.
- The wait time shows the most current waiting time. These are refreshed every 15 minutes. During busy times, this may be over four hours.
- Our teams are working hard to see patients as quickly as possible.
- Please also consider using Community Minor Injury Units (MIUs). Find out more here.
- Our A&Es are open to those who need urgent and emergency care, please continue to come forward.

Frequently Asked Questions

Why are other people being seen before me?

Patients will see a triage nurse first. This is to find out how ill they are and get the treatment they need. The sickest patients will always be seen first.

Why are wait times always changing?

The Emergency Department demand can change quickly. For example, a serious car accident can affect the wait time.

What if my condition isn't a real emergency and I don't know where else to go?

If your health problem is not an emergency (life or limb threatening) there are other choices for care. NHS 111 will help you find the right service. You can contact them online or by phone (on 111) at any time of the day or night.

A Community Minor Injury Unit may be able to help you. You can find out more here.