



Public Participation Report

(April – September 2024)

Julia Clarke – Director of Public Participation

Volunteering

Engagement

SaTH Charity

Highlights of Public Participation

COMMUNITY ENGAGEMENT (for full details see slides 6 – 12)

- The SaTH Public Assurance Forum, which provides independent assurance on our engagement activities met on the 15 July and 14 October 2024 and the highlights of this meeting are outlined in slides 6-7. David Brown (NED) co-chaired this meeting with Joy Jones (Montgomery Health Forum) from its inception in 2021 until his term of office ended in September 2024 and has been replaced by Professor Trevor Purt (NED)
- The Public Participation Team continues to engage with the public through a regular series of virtual and face-to-face meetings, health lectures and newsletter updates. Our community members (4857) and organisations (429) continue to increase.
- Over the past six months, the Public Participation team have supported 70 HTP events with the public. We have attended 46 face to face meetings and events, and 24 online events. (There was a pause for six weeks following the announcement of a general election, in line with Cabinet Office guidelines).
- Our Social Inclusion Facilitator has been making stronger links with a number of seldom heard groups. This work aligns with our Trust and system focus on Health Inequalities (CORE20PLUS5) and the Equality, Diversity and Inclusion agenda.



Highlights of Public Participation

VOLUNTEERS (for details see slides 22 - 27)

- We have 296 active volunteers within the Trust who have provided 13,893 hours of their time over the last six months. These are across 30+ clinical and non-clinical roles.
- Volunteer's week – the first week in June was National Volunteers week and there were a range of events and activities that took place this year to celebrate our volunteers, including a Thank You tea party and two volunteers going on Radio Shropshire to talk about their experience.
- We have held a number of focus group for our volunteer this quarter including:
 - CQC Briefing – Volunteers were given a dedicated CQC briefing from the Director of Nursing.
 - A briefing prior to outpatients closing at RSH
 - A walkabout with volunteers following the closure of outpatients for them to give feedback and suggestions
 - A briefing following the Channel 4 Dispatches programme to give volunteers an update
- SaTH Volunteers have continued to support wayfinding, following the closure of the Outpatients Entrance at Royal Shrewsbury Hospital as part of the HTP construction works, helping to direct and support patients and visitors.
- 9 volunteers played crucial role in 'Exercise Western', a simulation of a major incident in RSH A&E. Volunteers played the role of patients of a road traffic accident in order for staff in A&E to test how to use Careflow in a major incident situation.
- Cohort 3 of our Volunteer to Career has now finished with volunteers contributing over 665 hours to the radiotherapy department. Cohort 4 in midwifery has just started. We are also discussing with Helpforce (a national Charity established to support volunteering in health and social care) being one of 10 Trusts in a national pilot of a Veterans Volunteer to Career scheme, which has Cabinet Office support



Highlights of Public Participation

SATH CHARITY (for full details see slides 28 - 38)

- Income for the 6 months April – Sep 2024 was **£343,117** compared to **£157,102** in the same period last year. Expenditure for the same period was **£110,461** compared to **£372,557** in 2023 (this included £220,000 spent on the chemotherapy department expansion)
- 167 charitable fund requests were approved across 21 different funds.
- SaTH Charity successfully bid for a £30K grant from NHS Charities Together in August 2023. The grant was to develop the SaTH Charity brand and visibility in the community. The project concluded in August having met all its objectives and the post was made permanent at no extra cost by restructuring resources supporting the Charity.
- Our supporters continue to fundraise for SaTH Charity, with some events highlighted in this report.
- A 5 year Charity Strategy is in development to provide a clear direction of travel



COMMUNITY ENGAGEMENT

COMMUNITY ENGAGEMENT

Public Assurance Forum 15 July 2024

- The Public Assurance Forum (PAF) was established in 2021 to bring a public and community perspective to processes, decision making and wider engagement work at The Shrewsbury and Telford Hospital NHS Trust. The Forum provides constructive challenge and scrutiny of decisions from a patient and public perspective. They also share information back into their own organisations
- PAF has a wide range of community and statutory sector organisations as members as well as representation from SaTH's Divisional Leadership Team. All papers are available on the Trust website [Public Assurance Forum – SaTH](#)

The Forum met on 15th July 2024. Key items that were discussed at the Forum included:

- Presentation on the CQC Report from the Deputy Director of Nursing
- Updates from partner organisations
- Update from Divisions on developments and engagement activity
- Presentation on latest HTP developments and latest ongoing community engagement
- Presentation from Director of Strategy and Partnership on key developments
- Digital Transformation update
- Public Participation action plan update and review of draft Public Participation Board report

COMMUNITY ENGAGEMENT

Public Assurance Forum 14 October 2024

The Public Assurance Forum (PAF) met on 14th October 2024, key items that were discussed at the Forum included:

- An update on the RSH modular wards from the Assistant Chief Executive
- Presentation on the 2024/5 Operational Plan from the Director of Finance
- Updates from partner organisations
- Updates from Divisions on developments and engagement activity
- Presentation from the Director of Nursing on nurse staffing levels
- Digital Transformation update with reference to the patient portal
- Presentation on latest HTP developments and latest ongoing community engagement
- Presentation from Director of Strategy and Partnership on key developments
- Presentation on the Emergency Preparedness and Resilience core standards position at SaTH
- Public Participation action plan update and review of draft public participation Board report

Community Engagement

The Community Engagement team hold a series of community events where the public across Shropshire, Telford & Wrekin and Powys are invited to join us virtually to find out more about their hospitals, which includes:

- **Monthly newsletter update** – An email update to our 4800+ members and organisations
- **Monthly Hospital Update (previously Community Cascade)** – this is a public session delivered once a month by the Director of Public Participation and focuses on current hospital news, public participation update and provides a Q&A opportunity. The presentations are available on our website
- **About Health Events**– There is an ongoing series of one hour Teams health events delivered by health professionals for staff and the public on topics including the menopause, HTP, chaplaincy and other requested topics. The sessions are recorded and available on the website, with an opportunity for Q&As.

The Hospitals Transformation Programme remains the main theme of feedback received by the Community Engagement team and we continue to work closely with HTP colleagues to support ongoing engagement.

There are also regular People’s Academies for a one day session to find out more about the NHS and how to get involved at SaTH



Community Members

Total at 30/09/24 **4857**

Joined April - Sept **407**



Organisations

Total at 30/09/24 **429**

Joined April - Sept **15**



Community Events

Held April - Sept **14**

Attended April - Sept **80**

Community Engagement

We have attended a wide-ranging number of community events over the past six months including:

- Clun Carnival
- Haughton Hall in Shifnal
- The Montgomery Show,
- The Minsterley Show Ironbridge Coracle Regatta.
- Bishop's Castle
- Craven Arms
- Ketley
- Ludlow
- Hadley
- Cockshutt (Ellesmere).
- Shrewsbury College Group (SCG) Freshers Fair Events

These gave us the opportunity to discuss HTP, Volunteering, Young People's Academy and a range of other related issues.



Clun Carnival



Ironbridge Coracle



SCG Freshers Fair

Community Engagement - Hospital Events

- During the first half of this year we held an About Health event sharing information about the Patient Safety Incident Report Framework with Pete Jeffries, Patient Safety Specialist Officer. The event was attended by **11 members of the public** and there were lots of very useful questions and Peter offered to support future public focus groups to look at strategy.
- Our July Young People's Academy (YPA) was our busiest yet. **49 young people completed the day** and receiving their certificate and badge. We held a number of sessions at the YPA including, behind-the-scenes tours Basic Life Support Skills session, information on volunteering, HTP and sighted guiding training. Following feedback, we are looking at how we can include more interactive content following at the Young People's Academy.
- **13 people joined the People's Academy** held in September at PRH. It was attended by Shrewsbury Town Charitable Foundation and there will be future opportunity to engage with the Foundation.



Behind the scenes tour in Theatres



Hand Hygiene Assessment with Volunteer Team



People's Academy with the Shrewsbury Town Foundation



Learning with the Resus Team

Social Inclusion

The farming community face numerous health inequalities from both their rurality and the nature of their work. We are proud to continue this work which also catches farmers from across Shropshire.

The Farming Fit partnership initiative (previously the Powys Agri-Wellbeing Scheme – PAWS) officially launched at the Royal Welsh Show on Tuesday 23rd July. **SaTH Community Engagement have been a partner in this initiative for over two years and have been part of the small task and finish group.**

Farming Fit have a dedicated space where they can have blood sugar, BMI, and pulse checks with medical staff as well as engage in 'How are You' chats.

Farming Fit has achieved so far:

- 1,111 engagements undertaken with members of the rural community,
- 1,015 individual health checks carried out, and resulted in 20 people being advised to contact their GP.

These are incredible numbers and show the value and worth of this workstream and the community engagement team continue to be closely involved with its implementation.



Social Inclusion

- In April we were at the Market Drayton Health & Wellbeing Festival, we were again made aware of transport issues facing patients and carers in this more rural area and we connected a local bereavement support group (Jay's Bereavement) with our End of Life and Patient Experience teams.
- We also attended a meeting of Zebra Access in Telford to find out how we can best engage the Deaf Community. We got lots of feedback on how to meaningfully engage with this community.
- As part of our outreach with the homeless community, we have been hearing about experiences of hospital discharge and visited the Telford After Care Team (TACT) to find out more. They have invited us to meet their Addiction Recovery Chat (ARC) group where many of the service users have direct experience. We have a further visit planned to Shrewsbury Ark (for homeless people) and will pass feedback received to our Patient Experience team to progress. We have also been talking with and listening to colleagues and service users at Telford After Care Team and the Shropshire Recovery Project to see how we can ensure the voice of people in addiction recovery services is captured.
- We have been attending Shropshire Council's Joint Strategic Needs Assessment consultation events across the county and attended a meeting in Wem and Market Drayton this Quarter. These events have helped us to build a picture of Health Inequalities across the county to support future engagement.
- In May, Southeast Community Connector's meeting was held at the Halo Centre in Highley. Over twenty community organisations attended, and SaTH gave out information on a variety of topics, including the Hospitals Transformation Project.
- During August, we met with Public Health Officers in Telford & Wrekin to agree some collaborative engagement events through to the end of the year. This is in addition to the work already planned with the Gypsy and Traveller community in the borough.



We had a great day at Shrewsbury Pride! The Public Participation team went out to talk to our community about HTP and ways to #GetInvolved with our hospitals.

HTP ENGAGEMENT

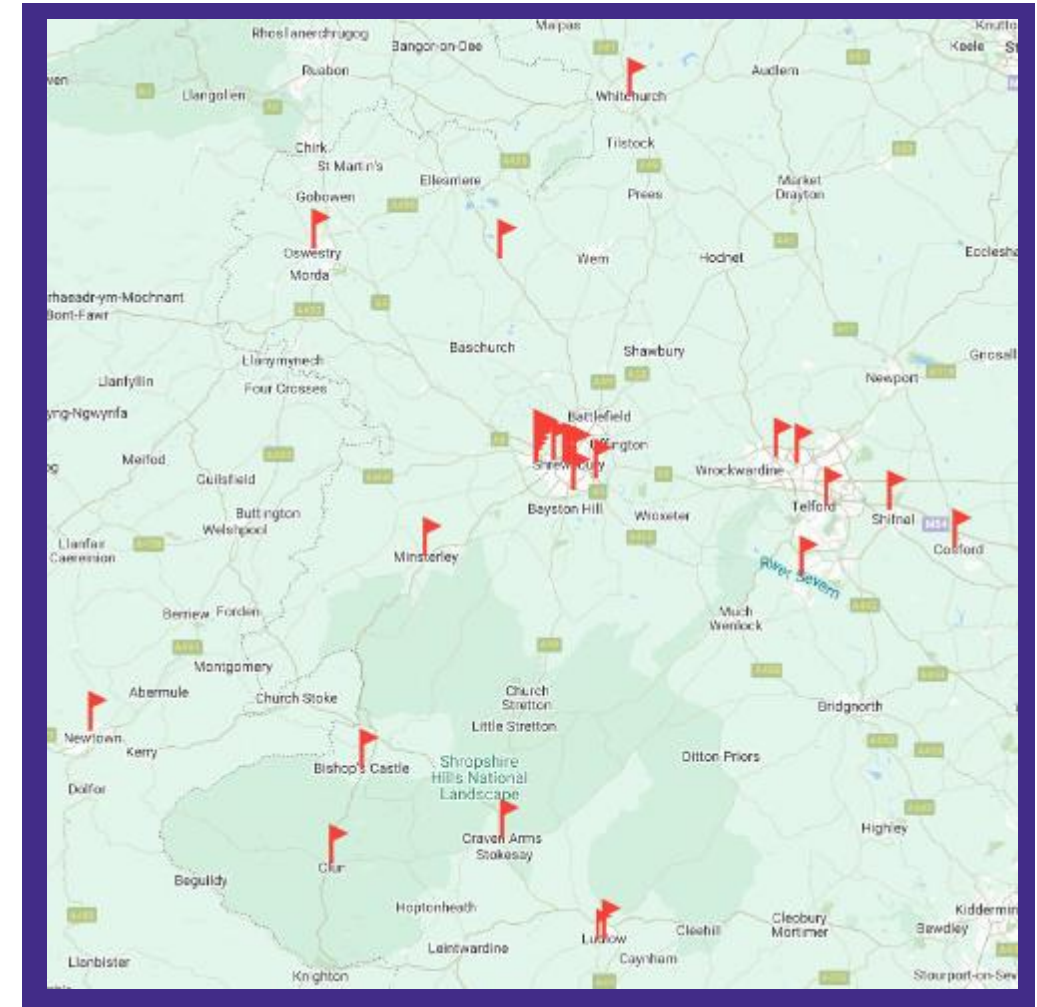
Getting involved with HTP

The Public Participation Team has been supporting our Trust to engage with our local communities around the Hospital Transformation Programme (HTP). The team has organised a number of events including:

- **Quarterly focus groups** which are aligned to our clinical workstreams. Workstream focus groups have been planned over the next two years which will inform the plans as they develop towards implementation and will continue until the programme is completed. We hold the focus groups every three months, and members can either attend in person or via MS Teams. Focus groups were held in early March, July and September for Medicine and Emergency Care with Surgery, Anaesthetics, Critical Care and Cancer and another for Women & Children's services
- We are holding a series of specialised focus groups based upon the feedback we received from our quarterly focus group members and local communities. From April-September we have held HTP focus groups for patients with Dementia, Mental Health, Children and Young People, the new RSH Front Entrance and for patient who are deaf with BSL translators. In October focus groups were held for our hard of hearing communities and our Armed Forces Community, as well as two for GP Patient Participation Groups.
- **Presentations, Q&As and action logs** from our focus groups are published in the public domain and can be found here with the Q&As from the focus groups : [HTP Focus Groups – SaTH](#)
- **Quarterly *About Health HTP* events** have been delivered using MS Teams in April, July and October and the next About Health event is on the evening of **Tuesday 27th January 2025 at 6.30pm**. All About Health events are recorded and available on the website

HTP Engagement Map

- The map displays the 48 events we have attended in the reporting period (April – September 2024) and discussed HTP with the public.
- We have also organised/attended 22 online meetings/events; often these meetings cover large geographical areas across T&W, Shropshire and Powys.
- We held three sets of quarterly focus groups in this period (W&C and MEC&SACC) – in July and September.
- A bespoke focus group was held for children and young people in May, and over 30 children/young people attended (these were held on a Saturday in two age groups 10 -13 and 14-18)
- A specialist focus group was held for our Deaf/BSL community to gain their valuable feedback.



HTP Engagement

In Q1 2024/25 we attended the following events :

Date	Event
4 April 2024	HTP drop-in event, Wem Town Hall
11 April 2024	SALC- HTP presentation to Central Shropshire
15 April 2024	Public Assurance Forum
16 April 2024	SALC- HTP presentation to North Shropshire
17 April 2024	Market Drayton Health and Wellbeing Festival
18 April 2024	Brookside Big Local Resident Meeting
23 April 2024	Telford HOSC presentation
26 April 2024	One Voice Telford
30 April 2024	About Health Event – HTP
15 May 2024	Age UK, HTP drop in event
15 May 2024	Whittington Parish Council Annual Public meeting
18 May 2024	Children's and Young People's HTP Focus groups
20 May 2024	NSRAF (Veterans) HTP presentation
23 May 2024	Young People's Academy



HTP and Community Engagement at Age UK Shrewsbury

HTP Engagement

In Q2 2024/25 we organised and facilitated the following events:

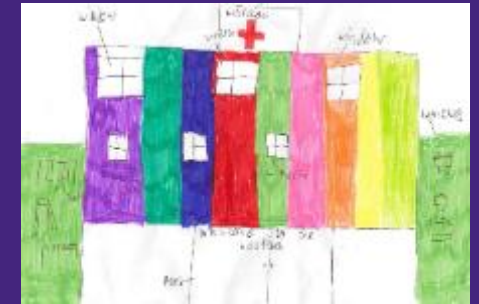
Date	Event
10 July	Monthly Hospital Update
11 July	MEC & SAC Focus Group
12 July	W&C Focus Group
15 July	Public Assurance Forum
23 July	Volunteer RSH main outpatient walkabout
24 July	Young People's Academy
30 July	About Health HTP Update
5 August	Local Resident Engagement Session
8 August	Ludlow Market Information Stand
14 August	Monthly Hospital Update
2 September	W&C Focus Group
3 September	MEC & SAC Focus Group
3 September	Corporate Speciality Patient Experience Group Meeting
6 September	Oswestry Market Information Stand
10 September	Armed Forces Covenant Board Update
11 September	Monthly Hospital Update
12 September	Shawbirch Patient Participation Group
16 September	Armed Forces Outreach Information Stand
26 September	People's Academy
26 September	Specialist HTP Focus Group – Deaf/BSL Focus group



Aaron Hyslop, Adam Ellis-Morgan and Rachel Webster at Age UK Shrewsbury

HTP Children & Young People's Focus Groups

- Two specialist HTP focus groups for children and young people were held on 18th May – for primary and secondary aged children. The sessions were well attended, and lots of ideas and feedback has been captured in artwork, craft, lego, playmobil, and many post-it notes that will inform design principles for the new children's ward at RSH.



Upcoming Engagement & Focus groups

We are entering an exciting phase for the programme as we design the detailed patient pathways. We are committed to engaging and working closely with our local communities, patients and colleagues to ensure we improve the experience for all the communities we serve.

The next Focus Groups:

- Medicine and Emergency Care/Surgery, Anaesthetics and Cancer Focus Group on 3 December at 10:00am (Hybrid meeting)
- Women's and Children's Focus group on 5th December at 10:00am (Hybrid meeting)
- Please note all Focus groups can be attend in person or via MS Teams

Our next HTP About Health event will be held on MS Teams on 27th January 2025 at 6.30pm (Via Microsoft Teams)


Drop-in sessions or meetings are being planned throughout Shropshire, Telford & Wrekin, and Powys, which will provide the opportunity for members of the public to find out more about the programme; dates now confirmed for:

- 26th November – Telford Town Centre
- 9th December – Welshpool Livestock Market


If you would like us to attend an existing meeting or join you at an event, please email: sath.engagement@nhs.net

HTP - You Said, We Did

We have been working closely with patients, colleagues, and the public to help inform our HTP plans and designs. Some examples of this are:



We will now have a second Bereavement suite in the designs of the new Women and Children's facilities




Considering 'Calm Spaces' within the new build which provide quieter areas for visitors with neurodiverse needs


Providing a sensory maps on each floor which help identify quieter areas for visitors with neurodiverse needs



Front entrance redesign into the new building with two separate entrances following public feedback



Incorporating a sensory room for children to support those with learning disabilities and autism



Ongoing work to develop clear wayfinding and signage around the new facilities

Additional Engagement Routes

Event & Date	Subject
Hospitals Update meeting	Monthly Trust News Update including update on HTP
Monthly newsletter email update - sent to our 4900+ community members	Update from Public Participation team including HTP update and details on how to get involved
Three weekly 1:50 HTP Clinical design meetings in ED, acute medicine, critical care, maternity & children's services – Public Assurance Forum member representatives on each group	Detailed design discussions with architects and clinical teams
Quarterly Public Assurance Forum (next one October 2024) with representatives from organisations across health & social care in Shropshire, Telford & Wrekin & Mid-Wales	Presentation from HTP team with Q&As
SaTH Academies (different one-day academies offered to adults, young people, adults with learning disabilities and long-term unemployed in conjunction with employment agencies)	Presentation from HTP team with Q&As The People's Academy at SaTH
SaTH website and intranet	Webpages which support public engagement and Latest HTP meetings/feedback Public Participation - SaTH

VOLUNTEERS

Volunteers

- We currently have 296 active volunteers at the Trust.
- We have held a number of focus group for our volunteers this quarter including:
 - CQC Briefing – Volunteers were given a dedicated CQC briefing from Hayley Flavell, Director of Nursing.
 - A briefing prior to outpatients entrance closing at RSH for HTP construction works
 - A walkabout with volunteers following the closure of outpatients to give feedback and suggestions
 - A briefing following the dispatches programme on A&E to give volunteers an update
- Gearing up for new national volunteering data collection – the scale of NHS volunteers across the country has been an unknown as data has never been collected at a national level. Since April 2024, SaTH now collects data about its volunteers and submits to NHSE’s national database. There are 18 metrics to submit on a quarterly basis
- We have been out and about talking to local schools and colleges about the Public Participation Team and the benefits of volunteering. We currently have 112 volunteers on our Youth Volunteering scheme



Volunteers Highlights

- SaTH Volunteers have been integral in supporting the closure of the Outpatients Entrance at Royal Shrewsbury Hospital as part of the HTP construction helping to direct and support patients and visitors
- Since July 2024 Volunteers have been based in the Treatment Centre and Ward Block entrances to help with wayfinding
- Volunteers have been highly praised by staff, on social media, and have even feature in the press <https://www.bbc.co.uk/news/articles/c4gllv2p558o>

Sally Wilson

Had a great experience yesterday with parking thought was well done and volunteer was really helpful...



Volunteers Highlights

- 9 volunteers played crucial roles in 'Exercise Western', a simulation of a major incident in RSH A&E. Volunteers played the role of patients in a road traffic accident in order for staff in A&E to test how to use the newly implemented digital system, Careflow in a major incident situation.
- We held our first 'volunteer coffee and catch up' in our new offices at William Farr House, it was well attended and great to see a few new faces.
- The Alcohol Liaison Service welcomed a new volunteer to their team – this is the first 'lived experience' volunteer in the service and they are providing peer support for patients in our care going through detoxification
- A new "Meet and Greet" role was introduced in Women and Children's at PRH. The role aims to welcome and support patients and their families when they come into unit for appointments.
- We are now advertising roles on the national NHS volunteering website 'Find and Apply'



Volunteer Thank You Event 2024

100 people joined the celebration event held at Wroxeter Hotel on 29 May 2024 to mark the start of national Volunteer Week. This was a great event to thank our volunteers, with many getting their 1,2,5, 10 and 15 years service badges from Julia Clarke, Director of Public Participation.

We were also joined by Hayley Flavell, Teresa Boughey, Clair Young, Andrea Granger, Pat Aldred and Glen Mason who came along to thank volunteers for their contribution.



Volunteer to Career (VtC)



Volunteer to Career

The aim of the clinically-led VtC programme is to provide volunteers with career support and interventions including career conversations, mentoring, guidance on career pathways, employability support and mock interviews and skills. Alongside this the volunteers also get the chance to volunteer for 50+ hours within the designated clinical area.

Two Volunteer to Career graduates from Cohort 2 have been in touch to let us know they have recently been successful in gaining employment in the Women and Children's Centre where they previously volunteered

Cohort 3 – Radiotherapy

This cohort was based in radiotherapy at the Royal Shrewsbury Hospital over a 6-month period.

- We are close to the end of the 'formal support' for Cohort 3 and we will celebrate their success in a celebration evening.
- To date, just over **665 hours of volunteering** have been contributed to Radiotherapy from this cohort of Volunteers
- A volunteer from Cohort 3 has already been successful in gaining employment in the Radiotherapy department.

Cohort 4 - Midwifery:

- We held a 'Find out more' session on MS Teams for Cohort 4. This was well attended, and Rachel Armstrong (VtC Clinical lead and Head of non-medical education) and midwife Naomi Parry spoke about the programme. The cohort also heard from a VtC Graduate and now SaTH employee Rachael Campbell about her positive experience and journey on the programme.
- Cohort 4 are due to start their volunteering/training sessions in October/November 24



The Shrewsbury and
Telford Hospital
NHS Trust

SATH CHARITY



Our Vision: To provide excellent care for the communities we serve

SaTH Charity Highlights

- Income for the six months from April-Sep 2024 was £343,117 compared to £157,102 in the same period last year. Expenditure for the same period was £110,461 compared to £372,557 in 2023 (however this included £220,000 spent on chemotherapy department expansion).
- **During this period SaTH Charity had:**
 - **664** monetary donation entries registered on the charity database, this is more than usual and the increase was down to the successful charity abseil and Lake Vrywny half marathon that took place during this period.
 - **52** donations were 'In Memory' donations
 - **959** members of staff are now playing the staff lottery
 - SaTH Charity had **176** requests during the quarter for support from SaTH Charity, **72** of which were to the staff Small Things/Big Difference Fund.



SaTH Expenditure

- There were **167** approved requests for charitable funds. Examples of approved funding included:
- A sinus navigation kit for Ear Nose and Throat enabling greater clarity during procedures in theatres. **£6,417**
- Improvements to the Critical Care Garden, new slabbed area, additional seating, gazebo and a slope enabling patients during rehab to experience fresh air whilst bed bound. Their family can join them to feel the sun on their face and take a break from the unit. **£12,570**
- High-quality, portable full-HD monitors purchased for Urology to carry out Cystoscopy within a ward setting, freeing up theatre capacity and reducing the time from requesting to having the procedure a **£4,500**
- Upgrade of furniture in parents' flats including an electric raise bed for the Neonatal Unit to improve the environment for parents staying on the ward. **£4,894**
- Replacement furniture for Swan Suite - Ward 15/16, the room will be used by relatives to have sensitive conversations about- their loved one's end-of-life care. **£1,332**



The Swan Suite is now a calm space which will give relatives an area for rest and respite from the ward and an opportunity to have further discussions about the next steps in care.

SaTH Charity Supporters

SaTH Charity Supporters – we have 918 supporters in two categories

1) Donors

Provide financial support to the charity – this could be through a one off donation, or multiple donations.

2) Fundraisers

Organise events, and other initiatives, such as a sponsorship for a marathon, to raise money and donations.

Over Q3 and Q4 we will be working to report more on our supporters and how we can support them (stewardship). This information will be gathered using the Beacon Database which has been collecting this data since August 2022.

Donors	
Number of Donations	Total
1	774
2 to 5	60
5 and above	8

Fundraisers	
Number of Fundraising Pages	Total
1	68
2 and above	8

Thank you supporters!

Jonathan Taylor ran the London Marathon in April to raise money for the Neonatal unit and made his presentation to the hospital in July. Jonathan was inspired to undertake this challenge as he wanted to give back to the unit where his son Oliver received treatment for a week following his birth.



Newlyweds Karen Breese, our Dementia Care Clinical Specialist and her husband Clive Coxon asked for donations to SaTH Charity's Dementia Appeal in lieu of gifts and raised over £500 for the Dementia fund.

Vicki Clayson and her mum, Sarah Lysaght ran the Shrewsbury Half Marathon on Sunday 29 September. Their motivation was to celebrate Sarah's recovery from cancer.

Sarah started running as part of recovery after cancer, as a way to get to know her body again after the treatment. Ten years later and she's still going strong and to celebrate her health she is raising money to support Haematology patients at SaTH.



A thank you means so much

The annual SaTH Charity Thankyou Daisy campaign took place in July.

Trust Staff were asked to nominate a colleague for a Thankyou Daisy based on kindness or support they had received. Each nominated person then received a personal card which contained their written nomination inside and was accompanied by a special SaTH Charity daisy.

The comments meant so much to so many, a thank you goes a long way!

Impact Statement:

“Thank you for my daisy and my card, reading my colleagues kind words has meant so much to me. I am making a difference”

Medical Admin RSH



Big smiles when people received their daisies and cards

SaTH Charity Fundraising - Staff

The annual SaTH Charity Football Tournament took place on Sunday 19 May, with 14 teams and over 140 staff taking part. This was again organised by RSH porter Mark Rawlings and supported by the Charity team. The tournament raised £4,800 for the Dementia Appeal. In addition, everyone involved had a great day and it had a huge impact on improving staff morale for everyone involved.

The event was well attended with around 600 supporters attending over the day. A special trophy was awarded this year for the 'Biggest Team Donation' which the Haven't Jota Clue team won for raising a total of £1,192.

Impact Statement:

"We are so grateful to Mark Rawlings (porter and organiser) and the players for choosing the Dementia Care Appeal, the money raised will make a real difference to our patients and enable us to provide more support."

Karen Breese, Dementia Care Clinical Specialist



Pictured: All 14 teams before kick-off who took part in the tournament

SaTH Charity Fundraising

The Critical Care Garden at RSH has reopened after extensive work to improve access for patients, thanks to fundraising of William Dodd's family for SaTH Charity.

William spent 11 weeks on the ITU ward battling an illness but sadly didn't recover. His family raised over £6,500 last year with the aim of improving the garden for critically ill patients to provide them with the opportunity to get outside in the fresh air.



Impact Statement

"It's incredible when a family's first instinct after a tragic loss is to react by raising money to benefit others...The whole project has been inspirational for us all and we are hugely grateful."

- Dr Chris Mowatt, Clinical Director of Critical Care

I support SaTH
Dawn Williams · 15 h · 🌐

I worked a shift yesterday at RSH, and as I was walking from the restaurant to the treatment centre I stopped by the windows that look into the new outdoor area by HDU. There was a team of staff taking a patient outside under the gazebo. Everyone had a part to play in getting him outside including pushing the oxygen cylinder. I watched them manoeuvre the gentleman with such care and precision so he could have a moment to breath in the fresh air and look at the beautiful garden in bloom. The man caught my eye as i watched, I stood in the corridor, smiled and waved at him, and he put his thumb up to me and smiled back. It genuinely brought tears to my eyes. The care and compassion during that moment was outstanding. What a privilege to be able to do that for the patients 🥰

👍❤️🥰 393 9 comments · 10 shares

SaTH Charity Fundraising

The Copthorne Cickers have donated another £6,000 to SaTH Charity's Cardiology Department. The group was formed in 1992 by a group of patients who had spent time together in the Royal Shrewsbury Hospital's Coronary Care Ward and Rehabilitation Department. They all wished to remain in contact, at the same time the British Heart Foundation (BFH) wanted to increase support for heart patients after time in hospital. Since forming 32 years ago the group has fundraised nearly £60,000 for the RSH Cardiac and Rehab Units.

Impact Statement:

"We are so grateful for all the support we've received from the Copthorne Cickers since 1992, their ongoing dedication to raising money to improve the experience for other patients is admirable and we wish them well with their social group."

- Tom Phelps Centre Manager for Cardiology, Cardiorespiratory, Diabetes & Endocrinology



Pictured: Pictured receiving the cheque is Tom Phelps Centre Manager for Cardiology, Cardiorespiratory, Diabetes & Endocrinology,

SaTH Charity Abseil

The SaTH Charity Abseil which took place on Saturday 21st September was a huge success. The event raised over £25,000 for many of SaTH's 64 charitable funds.

It created a fantastic atmosphere on the day and was a huge morale booster for the Trust.

The event had front page press coverage and multiple points of exposure on local radio making it the best event ever organised by SaTH Charity from all perspectives.

Impact Statement:

"I just wanted to say a massive well done for Saturday, it was a brilliant event, the atmosphere was just incredible with so many staff, friends, family, supporters coming to watch."

- Jules Lewis, Lead End of Life Nurse Specialist



Julia Clarke and Nigel Lee – Going off the Block, front page of the Shropshire Star

Two intrepid octogenarians abseiled for SaTH charity

Intrepid octogenarians Angela Turner and Joan Woodhouse took on the challenge to abseil from the ward block at Royal Shrewsbury Hospital (RSH) to raise money for charity.

Angela, 82, and Joan, 80, raised funds for The Shrewsbury and Telford Hospital NHS Trust (SaTH) Charity's Chemotherapy Day Centre which is close to their hearts. They have raised over £7400 for SaTH Charity!

Both women have a deep connection with the Chemotherapy Day Centre - Joan has volunteered on the unit for the last six and a half years and Angela has previously volunteered for eight years at the centre.

Impact Statement:

"We are delighted to see Angela and Joan take on such this challenge to raise money for the Chemotherapy Day Centre. The whole team at the centre are proud of their bravery."

- Angie Cooper, Matron for Oncology & Haematology



Angela Turner and Joan Woodhouse at the foot of the ward block

NHS CT Development Grant (Month 12)

The NHS CT funded grant to develop the SaTH Charity brand and visibility in the community concluded in August having met all its objectives.

The main element of the grant was the funding of a Charity Communications Officer, based on the success and progress achieved the role has been extended until August 2026, with no extra cost to the Charity following an internal team restructure.

Key points from the project:

- The increase in awareness gained from the project has meant the charity achieved the three key performance indicators for the project which were

1. Outcome: Increase in brand awareness - Target of 10%

ACHIEVED – Survey has completed and shows an increase of 25% of participants hearing about us on social media, this is compared with 2% in the previous survey.

2. Outcome: Increase in donations to the Charity - Target of 10%

ACHIEVED – Compare data to last year after 6 months (February 2024). In the period October to March 2022/23 £140,203 vs the same period 2023/24 was £273,822, this is a 51% increase. Overall, the year ending the charity received £357,000 2022/23 compared to 2023/24 saw a 39% increase in donations with £471,251.

3. Outcome: Increase in number of Charity supporters - Target of 25% and this will be mainly community with some increase in corporate supporters

ACHIEVED – Compare data to last year after 6 months (February 2024).

Looking Forward

Public Participation- Forward Look

- The Public Assurance Forum to meet on 13 January 2025
- Continue to support staff with any future service changes engagement
- Supporting the HTP Engagement programme, including quarterly focus groups for the public and patients. There will be a focus on supporting engagement around specific interest groups (e.g Sensory and Auditory impairment, veterans)
- A Young People's Academy and a People's Academy to be delivered in Q3
- Continued attendance at community events to engage with the public

- Continuing to support staff wellbeing through Charity Small Things Big Difference Fund
- For the fourth year, SaTH Charity will be supplying IPC-compliant Christmas decorations for staff and patients to enjoy, mainly for clinical areas where normal decorations can't be used. This also raises the profile of the charity with visitors and staff
- Other Christmas plans are underway included a visit from RAF Shawbury and a plan for the distribution of presents (usually for children in hospital over the Christmas period)

- The Volunteer Celebration Event which is part of the Trust Awards takes place in November.
- The Youth Volunteer Programme is open for applications and we are looking forward to welcoming the new volunteers soon.
- Work with Helpforce to set up the Veterans to Career pilot and attend the House of commons reception to look at strengthening the NHS Volunteer offer at the end of November



Dates for your diary

Date	Time	Event	Booking
Tuesday 12 November	18:30 – 19:30	<i>About Health – Pastoral Care in our hospitals</i>	
Wednesday 27 November	11:00 – 12:00	Monthly Hospital Update (formerly Community Cascade)	

About Health events are held on Microsoft Teams and take place 18:30 – 19:30. Further details and booking information can be found on our web pages here: <https://bit.ly/SaTHEvents>

Hospitals Transformation Focus Group

Date	Time	Event	Booking
Tuesday 03 December 2024	10:00 – 12:00	MEC & SACC Quarterly Focus Group	If you are interested in joining a Focus Group please email sath.engagement@nhs.net
Thursday 05 December 2024	10:00 – 12:00	W&C Quarterly Focus Group	

People's Academy Dates for 2024



Date	Venue
2025	
Thursday 20 February	SECC
Thursday 29 May	Education Centre, PRH
Thursday 24 July	SECC
Thursday 30 October	Education Centre, PRH

Date	Venue
2025	
Thursday 13 March	SECC
Thursday 26 June	Education Centre, PRH
Thursday 25 September	SECC
Thursday 27 November	Education Centre, PRH