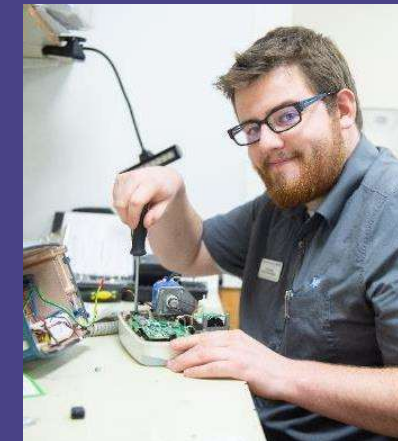


Hospitals Transformation Programme: Whittington Parish Council Annual Meeting



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Why are we here?



- Why are we transforming our hospitals?
- Where are we in the process?
- Latest developments
- Questions

Rachel Webster, HTP Nursing, Midwifery and AHP Lead

Julia Clarke, Director of Public Participation

Adam Ellis-Morgan, Technical Lead and Assistant Director for HTP

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Introduction

Our vision



- The Hospitals Transformation Programme (HTP) is one part of our vision to improve health and wellbeing across Shropshire, Telford and Wrekin, and Mid-Wales.
- We are working with partners across health and social care to transform our hospital services, and deliver better healthcare services in the community, such as improve access to GP services.
- Our wider plans involve all of our health and social care partners working together, using our resources in the best way for our communities and meeting the needs of our population, now and in the future.

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Addressing our challenges



HTP will enable us to improve the quality of services we provide, in a modern hospital environment



A new model of care addressing our biggest challenges, where services fragile or duplicated & provided in aging building



Making sure that the right services are located together to improve patient care and experience



Better connections between our services and the wider health and social care system



Why will this benefit our patients and staff?



Faster access to the right care and clinicians



Buildings that support modern healthcare practices



Shorter waiting times for planned surgery



Faster ambulance handover times



An improved work environment for our colleagues



Shorter hospital stays for our patients



Continuous investment into both our hospital sites

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At both sites....



- ✓ 24 hour urgent care services
- ✓ Midwife led maternity services
- ✓ Outpatient Adult
- ✓ Day case chemotherapy
- ✓ Outpatient Child
- ✓ Frail and elderly care services
- ✓ Diagnostics
- ✓ Diagnostic Endoscopy



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PRH will become the site specialising in 'Planned Care'



- ✓ Diagnostic endoscopy
- ✓ Vibrant planned care site, planned inpatient surgery with medical and surgical inpatients on a planned pathway of care
- ✓ Adult and child outpatients
- ✓ Day case surgery centre
- ✓ Midwife led unit
- ✓ 24/7 urgent treatment service, which would enable c.65% of patients who would have attended the traditional accident and emergency medicine department to be seen at PRH
- ✓ Dedicated procedure suite for local anaesthetics
- ✓ Enhanced rehab facilities and new therapy led wards
- ✓ Respiratory diagnostic and treatment centre
- ✓ Cancer treatment day unit

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RSH will become the site specialising in Emergency Care



- ✓ Emergency Department
- ✓ Urgent Treatment Centre
- ✓ Critical Care Unit
- ✓ Consultant-led Maternity Care
- ✓ Children's Inpatient Services
- ✓ Emergency and Trauma Surgery with complex, planned and Children's Surgery
- ✓ Emergency Medicine, including Cardiology, Stroke, Respiratory and Acute Medicine
- ✓ Consultant Neonatal Services
- ✓ Head and Neck Inpatient Services
- ✓ Radiotherapy and inpatient and day Cancer Care and treatment

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Latest developments

Where are we in the process?

Working with **lead clinicians** to help design our clinical services

Planning permission has been granted and we have begun **enabling works at RSH**

Continuing to **talk to and engage with our communities** across Shropshire, Telford and Wrekin, and mid Wales

Our plans have been reviewed by leading independent experts who believe our plans are the **best way forward**

We are working on our **Full Business Case**, which is the **last stage** of Government approval



Travel and Transport

We held two travel and transport focus groups for both our sites on **28 September** and **17 November** to gather public feedback and listen to concerns. This feedback is now being worked through to inform our wider Travel and Transport plans but also feed into considerations for our HTP plans where appropriate.

Ongoing work to improve car parking for everyone:

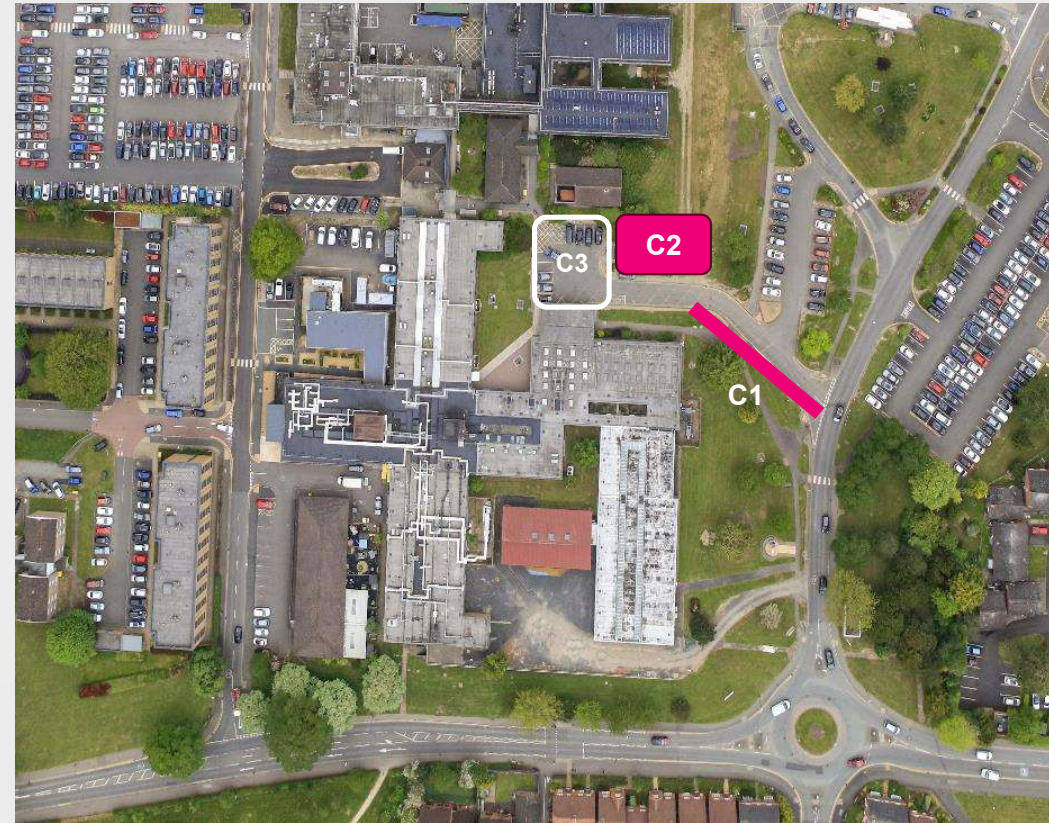
- We know how challenging the car parking situation can be and we are committed to improving this at all our sites.
- We continue to prioritise our car parking for patients and visitors.
- Staff are being encourage to use the free Park and Ride available for colleagues working at RSH and PRH.
- We are working to maximise the existing space, in particular at our hospitals, to create additional car parking



Copthorne construction works

To begin end of May

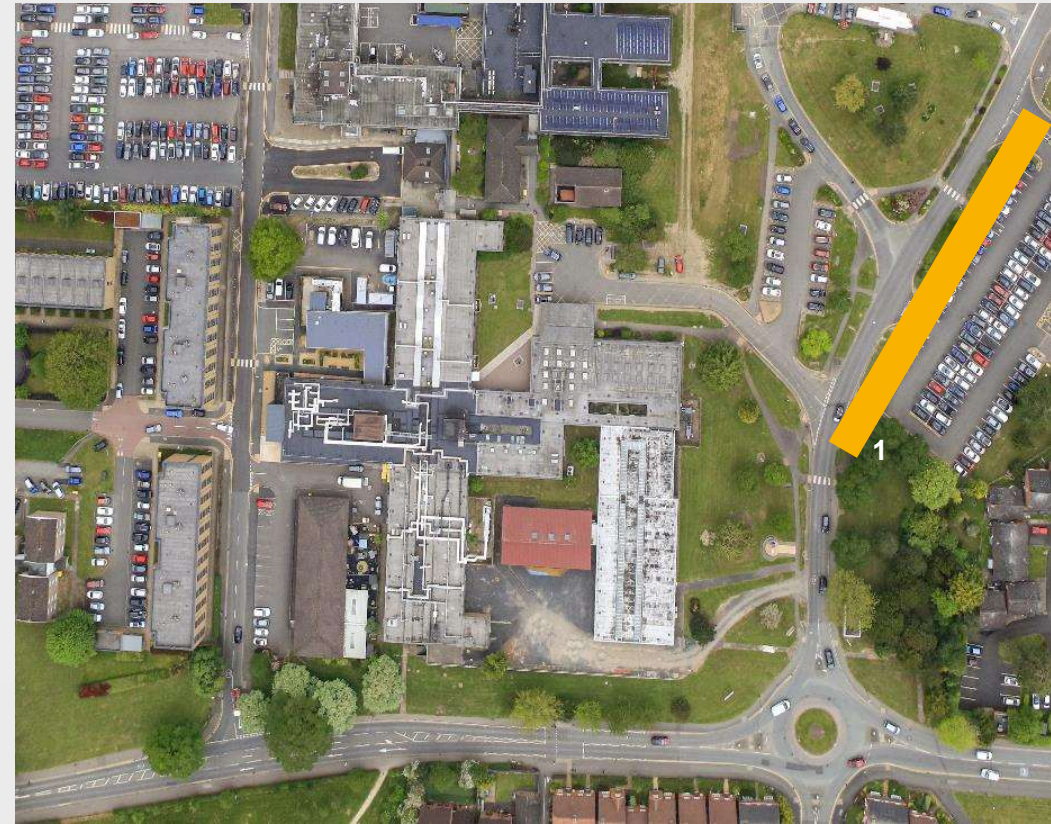
- These works are the first phase of the larger road realignment and widening works
- **There will be no change to patient activity**
- The road leading to Copthorne will be realigned at the end of May (C1)
- A temporary drop off will be created to allow for patient and visitor access to services opposite the Copthorne building (C2)
- Subject to FBC approval in Summer 24, works will begin to install an attenuation tank near the Copthorne building at the front of the site, which helps reduce the risk of flooding (C3)
- The HTP team are visiting both clinical and non-clinical services in and around the Copthorne area to ensure they are briefed on the plans



Road realignment and widening

To begin June 2024

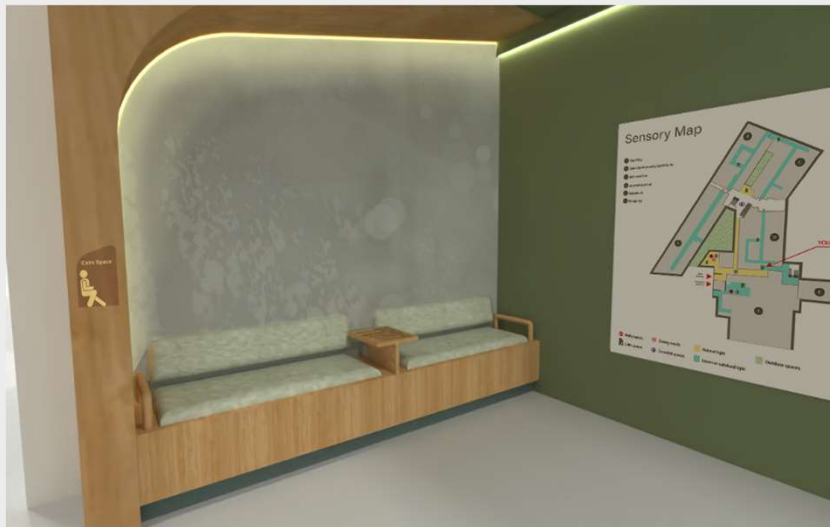
- The main road into the hospital will undergo realignment
- This is to allow all site wide construction traffic to enter, drop off materials, and exit the site safely and with as little disruption as possible
- Communications about these changes are to be shared
- We will continue to publicise Oxon Park and Ride



Some examples of wayfinding within the proposed new facilities



Furniture and lighting design



Example calm space



Example retreat spaces



Example corridor seating



How can you and your communities remain involved?



The Shrewsbury and
Telford Hospital
NHS Trust



Integrated
Care System
Shropshire, Telford and Wrekin

Upcoming Public Involvement



We are entering an exciting phase for the programme as we design the detailed patient pathways. We will continue to ramp up engagement and communications, working closely with our local communities, patients and colleagues to ensure we improve the experience for all the communities we serve. **All focus groups have the presentation, Q&As and action logs uploaded onto our website for complete transparency**

If you would like us to attend an existing meeting or join you at an event, please email: sath.engagement@nhs.net

General engagement sessions

Wellington Market, Telford, **Thursday 23 May, 10am - 2pm**

Mayfair Community Centre, Church Stretton, **Wednesday 13 June, 10am-1pm**

About health event: HTP (Online), **Tuesday 30 July, 6:30pm – 7:30pm**

Focus group sessions

Sight loss focus group: **Thursday 16 May, 1pm – 2.30pm**

Children & Young People focus group: **Saturday 18 May**

MEC & SAC focus group: **Monday 3 June, 10am – 12pm**

Women and Children's focus group: **Friday 7 June, 10am – 12pm**

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Working closely with our communities

- We have been working closely with patients, colleagues, and the public to help inform our plans and designs. Some examples of this are...



We will now have a second Bereavement suite in the designs of the new Women and Children's facilities




Considering 'Calm Spaces' within the new build which provide quieter areas for visitors with neurodiverse needs




Providing a sensory maps on each floor which help identify quieter areas for visitors with neurodiverse needs



Front entrance redesign into the new building with two separate entrances following public feedback



Incorporating a sensory room for children to support those with learning disabilities and autism



Ongoing work to develop clear wayfinding and signage around the new facilities



Additional engagement routes



Event & Date	Subject
Monthly Hospital Update – MS Teams	Monthly Trust News Update including update on HTP
Monthly newsletter email update - sent to our 4500+ community members	Update from Public Participation team including HTP update and details on how to get involved
Three weekly 1:50 HTP Clinical design meetings in ED, acute medicine, critical care, maternity & children’s services – Public Assurance Forum member representatives on each group	Detailed design discussions with architects and clinical teams
Quarterly Public Assurance Forum (next one July 2024) with representatives from organisations across health & social care in Shropshire, Telford & Wrekin & Mid-Wales	Presentation from HTP team with Q&As
SaTH Academies (Different academies offered to adults, young people, adults with learning disabilities and long-term unemployed in conjunction with employment agencies)	Presentation from HTP team with Q&As The People's Academy at SaTH
SaTH website and intranet	Webpages which support public engagement and Latest HTP meetings/feedback Public Participation - SaTH

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Thank you



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