



Shropshire, Telford & Wrekin

Integrated Care System

How do we receive assurance on maternity safety and good patient experience?

An overview of Maternity Governance

- The role of the Integrated Care System (ICS), the Clinical Commissioning Group (CCG) and the Local Maternity and Neonatal System (LMNS)
- The role of NHS England/Improvement (NHSE/I) and NHS Regional Team

19 October 2021, Ockenden Report Assurance Committee (ORAC)

Presenters:

Zena Young - Executive Director of Nursing & Quality, Shropshire/Telford & Wrekin CCG & LMNS Senior Responsible Officer (SRO)

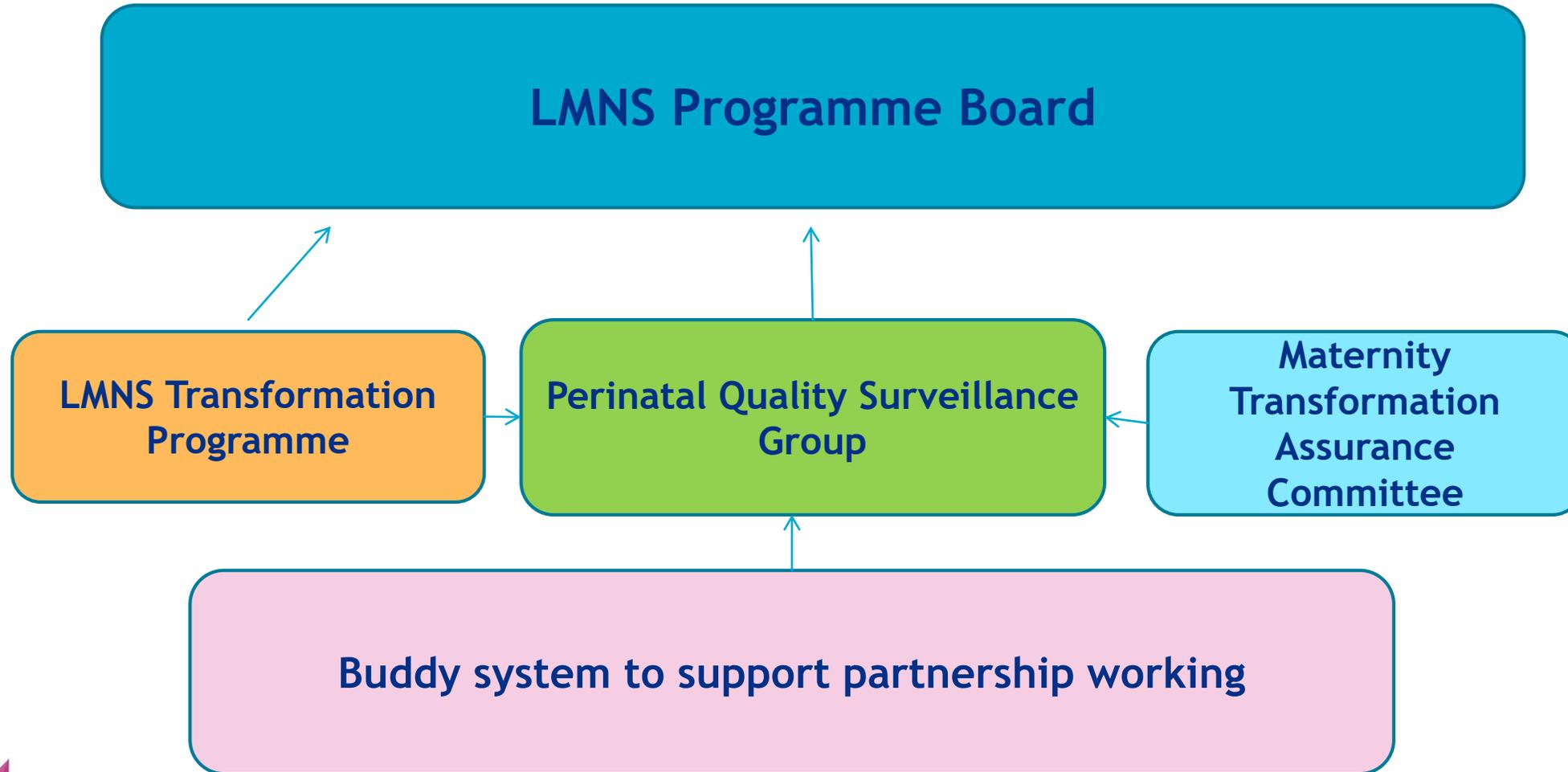
Kerry Forward - Programme Transformation Lead & Perinatal Services & NHSE/I Improvement - Midlands Region

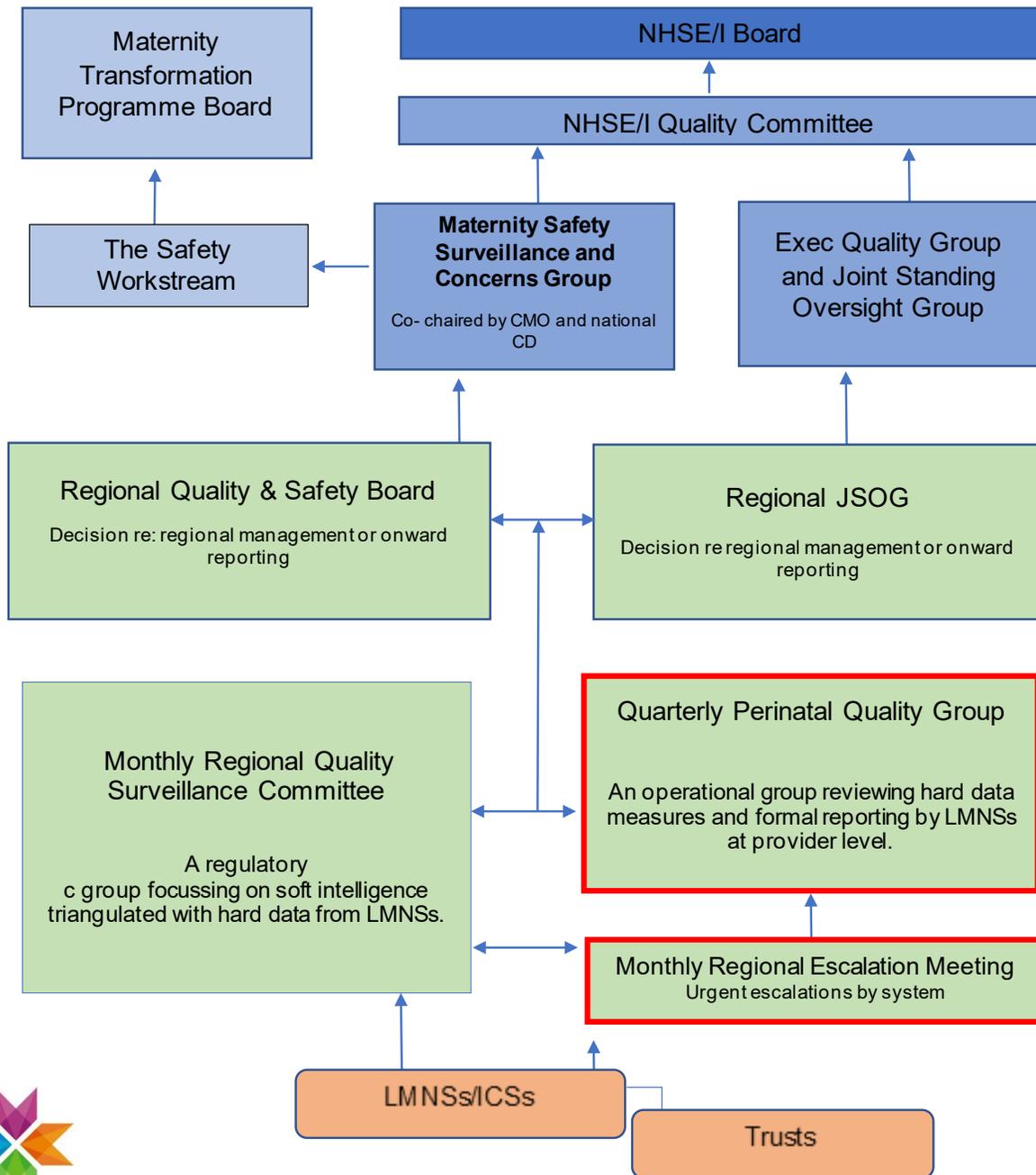
Immediate and Essential Actions (IEA): To improve Care & Safety in Maternity Services not yet achieved

Reference	Description
IEA 1.3	LM(N)S must be given greater responsibility and accountability so that they can ensure the maternity services they represent provide safe services for all who access them.
IEA 1.4	An LM(N)S cannot function as one maternity service only.
IEA 2.1	Trusts must create an independent senior advocate role which reports to both the Trust and the LM(N)S Boards.
IEA 2.2	The advocate must be available to families attending follow up meetings with clinicians where concerns about maternity or neonatal care are discussed, particularly where there has been an adverse outcome.
IEA 4.3	The development of maternal medicine specialist centres as a regional hub and spoke model must be an urgent national priority to allow early discussion of complex maternity cases with expert clinicians.
IEA 4.4	This must also include regional integration of maternal mental health services.



The LMNS responsibilities





Regional interface

In line with national guidance, systems and regulators feed into a national quality oversight process.

System meeting highlighted Red here.

SaTH and STW LMNS are well engaged in this process.



What assurance and reports do we see:

PNQSG receives information regarding:

- ▶ Provider Dashboard of key indicators
- ▶ Quality & Assurance reports
- ▶ Workforce reports
- ▶ Serious Incident reviews & themed reviews
- ▶ Patient experience reports including Maternity Voice Partnership (MVP)
- ▶ Reports on Stillbirths, neonatal deaths, maternal deaths & brain injury

LMNS receives information regarding:

- ▶ Assurance & Exception report from PNQSG
- ▶ System-wide Dashboard
- ▶ Assurance on progress against key transformation priorities, including:
 - ▶ Continuity of Carer
 - ▶ Tobacco Dependence
 - ▶ Pandemic Recovery
 - ▶ Ockenden Review
 - ▶ Pre-term birth clinics & maternal medicine network
 - ▶ Saving Babies Lives Care Bundle



Buddying up with other LMNS

- ▶ There are arrangements for Shropshire, Telford & Wrekin LMNS to 'buddy' or work in partnership with:
 - ▶ Jointly with Staffordshire and Stoke LMNS and Derby and Burton LMNS
 - ▶ Black Country and West Birmingham LMNS
- ▶ There are on-going discussion with formal plans and a Memorandum of Understanding (MoU) to be finalised.
- ▶ Across the Staffs/ Derby systems, clinical staff have recently been deployed to front line services. We are now able to recommence discussions to finalise the MoU.
- ▶ This honest and collaborative approach will provide greater assurance for service users by connecting best practice and learning from experience.



IEA 2.1/2.2 – Senior Advocate Roles

- ▶ System letters shared January 2021 which confirmed that to ensure consistency and equity across England a national framework would be produced to support NHS trusts to implement a network of advocates.
- ▶ A working group is developing the model and it will be communicated to systems once it is complete.

Timescales not yet confirmed.



IEA 4.3 /4.4 – Maternal Medicine / Perinatal Mental Health

Maternal Medicine

- ▶ West Midlands lead Provider and CCG confirmed as Birmingham & Solihull
- ▶ Network 'go live' anticipated April 22
- ▶ SaTH and STW LMNS well engaged in the process

Perinatal Mental Health

- ▶ Early implementer sites developing extended services
- ▶ Roll out of extended services provision across all sites by 23/24
- ▶ Networked element to be developed, supported by Regional PMH team



**Thank you and
any Questions?**

