

Hospitals Transformation Programme: One Voice



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Why are we here? – Today's agenda



1.20pm – 1.50pm

Presentation from Matthew Neal, Director of Hospitals Transformation Programme (HTP) and Dr Jenni Rowlands, Consultant Radiologist and Deputy Medical Director

1.50 – 2.15pm

Questions and answers

2.15pm – 2.45pm

Break out style discussions, support by our clinicians Dr Ed Rysdale, Consultant in Emergency Medicine and HTP Clinical Lead and Tom Jones, HTP Implementation Lead

2.45pm – 3pm

Close and next steps

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Introduction

Our vision



- The Hospitals Transformation Programme (HTP) is one part of our vision to improve health and wellbeing across Shropshire, Telford and Wrekin.
- We are working with partners across health and social care to transform our hospital services, and deliver better healthcare services in the community, such as improve access to GP services.
- Our wider plans involve all of our health and social care partners working together, using our resources in the best way for our communities and meet the needs of our population, now and in the future.

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Addressing our challenges



HTP will enable us to improve the quality of services we provide, in a modern hospital environment



A new model of care addressing our biggest challenges, where services fragile or duplicated & provided in aging building



Making sure that the right services are located together to improve patient care and experience



Better connections between our services and the wider health and social care system



Why will this benefit our patients and staff?



Faster access to the right care and clinicians



Buildings that support modern healthcare practices



Shorter waiting times for planned surgery



Faster ambulance handover times



An improved work environment for our colleagues



Shorter hospital stays for our patients



Continuous investment into both our hospital sites

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At both sites....



- ✓ 24 hour urgent care services
- ✓ Midwife led maternity services
- ✓ Outpatient Adult
- ✓ Day case chemotherapy
- ✓ Outpatient Child
- ✓ Frail and elderly care services
- ✓ Diagnostics
- ✓ Diagnostic Endoscopy



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PRH will become the site specialising in 'Planned Care'



- ✓ Diagnostic endoscopy
- ✓ Vibrant planned care site, planned inpatient surgery with medical and surgical inpatients on a planned pathway of care
- ✓ Adult and child outpatients
- ✓ Day case surgery centre
- ✓ Midwife led unit
- ✓ 24/7 urgent treatment service, which would enable c.65% of patients who would have attended the traditional accident and emergency medicine department to be seen at PRH
- ✓ Dedicated procedure suite for local anaesthetics
- ✓ Enhanced rehab facilities and new therapy led wards
- ✓ Respiratory diagnostic and treatment centre
- ✓ Cancer treatment day unit

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Princess Royal Hospital dedicated planned care hub – aligned with HTP



Work is progressing on our £24million Planned Care Hub at PRH. This purpose-built facility will consist of four theatres and a dedicated recovery area for planned care.

The hub will enable us to deliver day case operations all year round which means that:

- Our patients will receive a care in a **purpose-built** facility
- We are **far less likely to delay procedures**
- Able to deliver **3,500 more operations** per year

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Preview of PRH planned care hub



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RSH will become the site specialising in Emergency Care



- ✓ Emergency Department
- ✓ Urgent Treatment Centre
- ✓ Critical Care Unit
- ✓ Consultant-led Maternity Care
- ✓ Children's Inpatient Services
- ✓ Emergency and Trauma Surgery with complex, planned and Children's Surgery
- ✓ Emergency Medicine, including Cardiology, Stroke, Respiratory and Acute Medicine
- ✓ Consultant Neonatal Services
- ✓ Head and Neck Inpatient Services
- ✓ Radiotherapy and inpatient and day Cancer Care and treatment

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Latest developments

Where are we in the process?

Working with **lead clinicians** to help design our clinical services

Planning permission has been granted and we have begun **enabling works at RSH**

Continuing to **talk to and engage with our communities** across Shropshire, Telford and Wrekin, and mid Wales

Our plans have been reviewed by leading independent experts who believe our plans are the **best way forward**

We are working on our **Full Business Case**, which is the **last stage** of Government approval



Construction




- Some disruption to users and local residents in respect of noise, dust and vibrations.
- We are working closely with staff, patients, and local residents to keep them updated on our progress.
- The development will be carried out in phases whilst maintaining the full operation of the hospital.

An indicative timeline of building works subject to government approval and other factors:




Working closely with our communities


- We have been working closely with patients, colleagues, and the public to help inform our plans and designs. Some examples of this are...



We will now have a second Bereavement suite in the designs of the new Women and Children's facilities




Considering 'Calm Spaces' within the new build which provide quieter areas for visitors with neurodiverse needs




Providing a sensory maps on each floor which help identify quieter areas for visitors with neurodiverse needs



Front entrance redesign into the new building with two separate entrances following public feedback



Incorporating a sensory room for children to support those with learning disabilities and autism



Ongoing work to develop clear wayfinding and signage around the new facilities



Design - Wayfinding



Examples of wayfinding designs which have received input from our focus groups.

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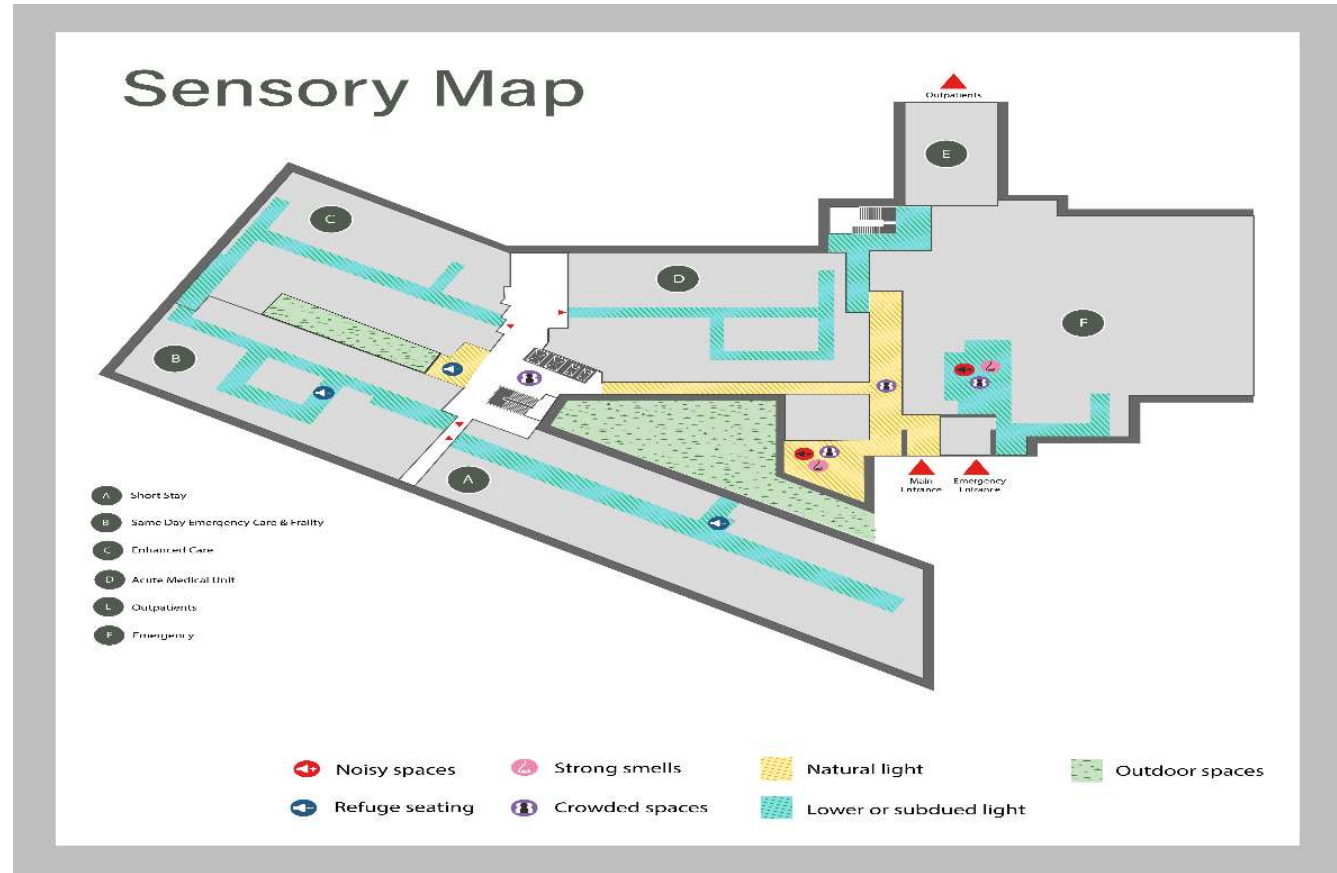
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Design - Sensory Map

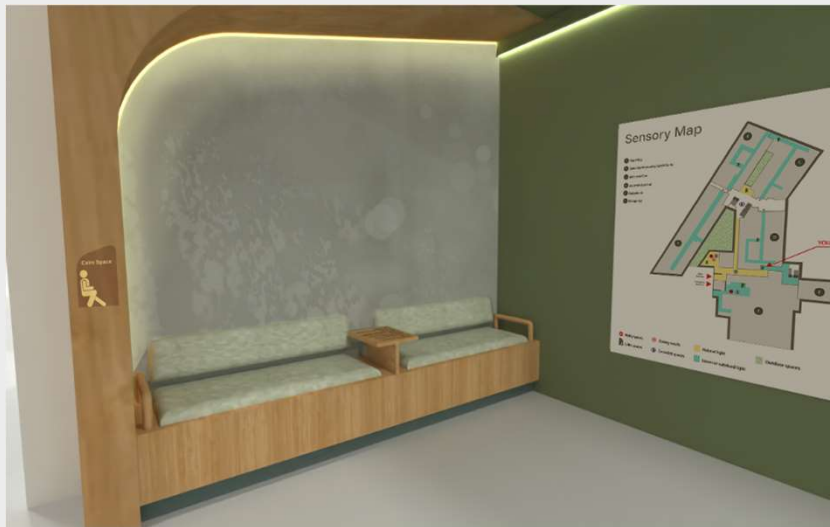
Following feedback from the public a Sensory Map will be developed and placed at the main entrance and on each floor of the new building. The map will show different sensory areas such as busy areas, areas with strong smells, calm areas and outdoor areas.



Some examples of wayfinding within the proposed new facilities



Furniture and lighting design



Example calm space



Example retreat spaces



Example corridor seating



Other recent SaTH developments



Community Diagnostic Centre (CDC) at Hollinswood house.

A total of 2,230 blood tests and 1,045 scans were carried out at the CDC in the first four weeks.

Planned care hub will soon be open at PRH which will support thousands of operations each year.

New MRI scanner worth nearly £1.4 million has been lifted into place at the county's first CDC.

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Future investment at PRH



Refurbishment of wards with increased single rooms to improve the look and feel



Plans to develop an Integrated Health Hub



Making full use of virtual outpatients appointments to provide care closer to home



Creating sustainable hospitals which are fit for the future



Investment in community healthcare, e.g. Community Diagnostic Centre at Hollinswood House



Improving mental health support services



Redevelopment and upgrade of outpatient departments



How can you and your communities remain involved?



The Shrewsbury and
Telford Hospital
NHS Trust



Integrated
Care System
Shropshire, Telford and Wrekin

Upcoming Public Involvement



We are entering an exciting phase for the programme as we design the detailed patient pathways. We will continue to ramp up engagement and communications, working closely with our local communities, patients and colleagues to ensure we improve the experience for all the communities we serve. **All focus groups have the presentation, Q&As and action logs uploaded onto our website for complete transparency**

If you would like us to attend an existing meeting or join you at an event, please email: sath.engagement@nhs.net

General engagement sessions

About health event: HTP (Online), **Tuesday 30 April, 6:30pm – 7:30pm**

Age UK office, Shrewsbury (SY1 1HX), **Wednesday 15 May, 1pm – 4pm**

Wellington Market, Telford, **Thursday 23 May, 10am - 2pm**

Mayfair Community Centre, Church Stretton, **Wednesday 13 June, 10am-1pm**

Focus group sessions

Sight loss focus group: **Thursday 16 May, 1pm – 2.30pm**

Children & Young People focus group: **Saturday 18 May**

MEC & SAC focus group: **Monday 3 June, 10am – 12pm**

Women and Children's focus group: **Friday 7 June, 10am – 12pm**

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Engagement in 2024 so far

January – June 2024



- The map opposite shows the 29 events we attended in Quarter 4 (January – March 2024) and the 20 events we plan to attend in Quarter 1 (April – June 2024) to discuss HTP. More events will be added as they are confirmed. These meetings are important to reach out to our seldom heard communities, who may not attend Trust meetings.
- In addition, we have attended 13 online events/meetings in Quarter 4 and 9 events are planned for Quarter 1. Often these meetings cover large geographical areas across T&W, Shropshire and mid Wales, more dates will be added as they are confirmed
- Having a range of Trust organised HTP events including focus groups, About Health Events, and informal drop-in style sessions, alongside attendance at a range of external events/meetings support the Trust in engaging with our local communities.



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Questions



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Thank you



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