

Board of Directors' Meeting 9 May 2024

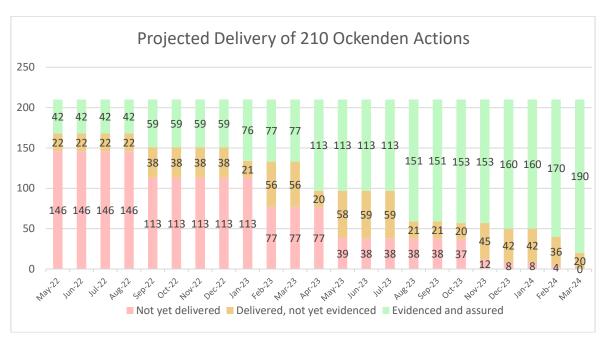
J Way 2024						
Agenda item		079/24				
Report Title		Integrated Maternity Report				
Executive Lead		Hayley Flavell, Executiv	e Director	of Nursing		
Report Author		Annemarie Lawrence, D	Director of N	/lidwifery		
CQC Domain:		Link to Strategic Goal:	:	Link to BAF / risk:		
Safe	V	Our patients and comm	unity √	BAF1, BAF4, BAF 3		
Effective	$\sqrt{}$	Our people	V	DAI 1, DAI 4, DAI 3		
Caring	V	Our service delivery	V	Trust Risk Register id:		
Responsive	$\sqrt{}$	Our governance		CDD 16 19 10 22 27 7 21		
Well Led	$\sqrt{}$	Our partners	$\sqrt{}$	CRR 16, 18, 19, 23, 27, 7, 31		
Consultation Communicatio	n	Directly to the Board of Directors				
Executive summary:		This Integrated Maternity Report presents the latest position in relation to: the delivery of actions from the Independent Maternity Review, the Maternity Transformation Programme, NHS Resolutions MIS, SBLCBv3, the CQC Maternity Survey, the Score Survey and an overview of perinatal quality data.				
Recommendations for the Board:		 The Board of Directors is requested to: Receive this report for information and assurance Confirm in the minutes of this meeting that it has reviewed the Perinatal Locally Agreed Dashboard (contained at Appendix Five of the supplementary information pack) and is satisfied that a comprehensive level of check and challenge is applied by the Board level safety champions. Decide if any further information, action and/or assurance is required 				
Appendices:		All appendices are in the Board Supplementary Information Pack Appendix One: Appendix Two: Appendix Three: Appendix Four: Appendix Five: Appendix Five: Appendix Six: Ockenden Report Progress Report Action Plan CNST MIS Year 6 Progress Report April 2024 Saving Babies Lives Care Bundle v3 Too National Maternity Survey Overview of Results Safety Champions' Locally Agreed Dashboard Perinatal Culture and Leadership Programme Board Report				

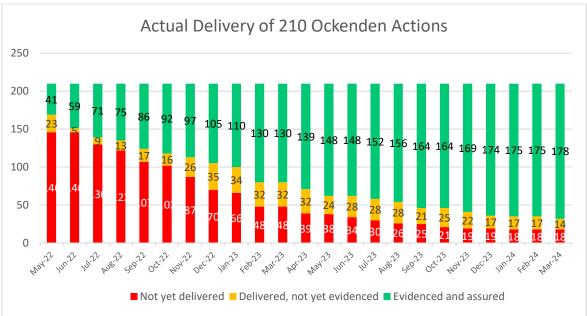
1.0 Purpose of this report

- 1.1 The Board of Directors is familiar with the requirements for it to receive regular updates relating to the Trust's maternity services. This is in order to continue to monitor progress relating the delivery and sustainability of the actions arising from the Independent Maternity Review, chaired by Donna Ockenden, comply with some of the actions therein and, also, receive other key 'set pieces' of information. The specific requirements were set out in previous iterations of this report.
- 1.2 This report provides information on the following:
- 1.3 The current progress with the delivery of actions arising from the Independent Maternity Review (IMR), chaired by Donna Ockenden
- 1.4 A summary of progress with the Maternity Transformation Programme (MTP)
- 1.5 The publication of NHS Resolutions Maternity (and perinatal) Incentive Scheme Year 6 and an update on the status of the Trust declaration of compliance against CNST MIS Year 5
- 1.6 An update on the delivery status of the Saving Babies Lives Care Bundle v3
- 1.7 The formal findings of the 2022 CQC Maternity Survey results
- 1.8 Maternity and neonatal quality data and the score survey results
- 1.9 To support this paper, more detailed information is provided in the Board supplementary information pack. **Appendix One** provides the Ockenden Report Action Plan. Further information on any of the topics covered is available on request, also.

2.0 The Ockenden Report Progress Report

- 2.1 This section provides the position against all actions from the two Ockenden reports as validated by the Maternity Transformation Assurance Committee (MTAC) at its meeting on 9 April 2024. The 210 actions from the Independent Maternity Review, chaired by Donna Ockenden, are incorporated into relevant workstreams within the Trust's Maternity Transformation Programme (MTP). However, as this Trust was the subject to the IMR, this section presents this information separately.
- 2.2 The following graphs show the projected versus actual trajectories for the delivery of the 210 actions from both reports.





- 2.2.1 The Trust is no longer ahead of trajectory with its delivery plan, overall. 178/210 actions are now 'Evidenced and Assured' (Green/Green). Of the 35 actions that have yet to be delivered fully (Evidenced and Assured Green/Green), the summary breakdown is detailed in the next section.
- 2.3 Actions yet to be delivered summary
 - 2.3.1 The fuller position with all actions from both reports is contained in the supplementary information pack provided for today's meeting. However, in summary, 35/210 actions from both reports have yet to be fully delivered, evidenced, and assured, with the full break down, as follows:

Progress Status	Number
Completed fully (Evidenced and Assured)	178
On track	10
Off track	0

At Risk	12
De-scoped	10
Total	210

2.3.2 The following section describes in summary detail the actions that are yet to be delivered.

2.4 'At Risk' Actions

- 2.4.1 Actions 'At Risk' that require additional funding
- 2.4.2 Eleven actions are 'at risk' awaiting additional, recurrent, investment to be able to deliver and embed them. Discussions are underway with both local system and regional colleagues regarding the funding required to fully deliver the identified actions. Additional information has been requested by system leads regarding the quality and equality impact assessment associated with the business case that has been produced following publication of the final report, which has been provided. The actions affected are summarised in the following table, with descriptions of any mitigating actions in place currently. To note, while mitigating actions have been taken where possible, sustainable delivery cannot be achieved without the provision of additional funding to the divisions.

Action ref.	Description	Delivery Status	Current Progress Status	Risk to service score				
IEA 4.3 (Final Report)	"Every trust must ensure they have a patient safety specialist, specifically dedicated to maternity services."	Not Yet Delivered	At Risk	12				
This action	Mitigation: This action is not yet delivered as it is linked to the business case and requires investment funds which should be recurrent. In the meantime, the division has a governance support team in place.							
IEA 8.1 (Final Report)	"Women with pre-existing medical disorders, including cardiac disease, epilepsy, diabetes, and chronic hypertension, must have access to preconception care with a specialist familiar in managing that disorder and who understands the impact that pregnancy may have."	Not Yet Delivered	At Risk	20				
This action which sho	Mitigation: This action is not yet delivered as it is linked to the business case and requires investment funds which should be recurrent. It is not possible to put any mitigation in place for this action, without having the additional resource in place.							
Report) Conditional resource in place.								
Mitigation: The pathway for a post-anaesthetic follow up clinic has been ratified at Trust governance, and the clinics are running on an ad hoc basis, currently. Two anaesthetic consultants undertake clinic reviews at RSH, and patient feedback is monitored. However, funds are required to be able to job plan this clinic to sustain it in future.								
LAFL 14.32 (Final Report)	"The Trust must develop a robust pregnancy diabetes service that can accommodate timely reviews for women with pre-existing and gestational diabetes in pregnancy. This service	Delivered Not Yet Evidenced	At Risk	16				

	must run on a weekly basis and have internal			
Mitigation	cover to permit staff holidays and study leave."			
	r. n has been delivered but requires investment to susta	ain delivery as	this is curren	tly being
	rom within the clinical establishment which is not sus		tilis is curren	try being
LAFL	"The Trust's executive team must urgently	Not Yet	At Risk	12
14.52	address the impact of the shortfall of consultant	Delivered	At Kisk	12
(Final	anaesthetists on the out-of-hours provision at the	Delivered		
Report)	Princess Royal Hospital. Currently, one			
(Neport)	consultant anaesthetist provides out-of-hours			
	support for all the Trust's services. Staff			
	appointments must be made to establish a			
	separate consultant on-call rota for the intensive			
	care unit as this will improve availability of			
	consultant anaesthetist input to the maternity			
	service."			
Mitigation				
	has agreed to support the splitting of the Intensive T	herapy Unit an	d Anaesthetic	c on call
	the department is working the split rotas on a locum			
	with the new on call commitments added to the job of			
	cruitment. Due to recent retirements and resignation			
	e is a greater locum presence compared to permane			
	e will have to revert to a 'non-split' rota and the depar			
	ent in place.	. ,		
LAFL	"As the Trust has benefitted from the presence of	Delivered,	At Risk	20
14.57	Advanced Neonatal Nurse Practitioners (ANNPs),	Not Yet		
(Final	the Trust must have a strategy for continuing	Evidenced		
Report)	recruitment, retention, and training of ANNPs."			
Mitigatior	n:			
A . 1 1	. f 41			
A strategy	$^\prime$ for the continued recruitment, retention, and training	∣ for ANNP's is	in place. Nor	n-recurrent
	r for the continued recruitment, retention, and training as been used to commence delivery of this programn			
funding ha		ne for 2023 - 2	025. Further t	
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	vulnerable families, and additional mandatory							
	training to ensure trusts are able to safely meet							
	organisational CNST and CQC requirements."							
Mitigation	1:							
	n has been delivered, but to get to a position of evide							
_	be made available which should be recurrent. This s		, ,					
	ts within obstetrics whose mandatory training require							
	r surgical consultant, and this needs to be reflected w	ithin job plans	once sustain	ed funding				
has been								
IEA 12.2	"Unwell postnatal women must have timely	Delivered,	At Risk	12				
(Final								
Report) daily as a minimum."								
Mitigation:				1.124				
	n has been delivered but to get to a position of evider							
funding to be made available which should be recurrent, in line with requirements to deliver IEA 3.3								
which increases overall Consultant capacity. To note, the medical workforce for obstetrics is managed								
	as a hybrid service with gynaecology. To mitigate the short-term risk for delivery of IEA 12.2, a process has been established within the division whereby inpatient activity is prioritised over							
	/ planned care activity. While this addresses the risk to			e is a				
	consequent risk for delivery of gynaecology services, which cannot be fully mitigated.							

Report)
Mitigation:

IEA 12.3

(Final

This action has been delivered but to get to a position of evidenced and assured requires additional funding to be made available which should be recurrent, in line with requirements to deliver IEA 3.3 which increases overall Consultant capacity. To note, the medical workforce for obstetrics is managed as a hybrid service with gynaecology. To mitigate the short-term risk for delivery of IEA 12.3, a process has been established within the division whereby inpatient activity is prioritised over outpatient/ planned care activity. While this addresses the risk for delivery of this IEA, there is a consequent risk for delivery of gynaecology services therefore that cannot be fully mitigated.

Delivered,

12

2.4.3 Actions 'At Risk' for logistical reasons

2.4.4 One action remains at risk for logistical reasons, as follows:

"Postnatal readmissions must be seen within 14

hours of readmission or urgently if necessary."

IEA 1.7	"All trusts must ensure all midwives responsible	Delivered,	At Risk	5
(Final	for coordinating labour ward attend a fully funded	Not Yet		
Report	and nationally recognised labour ward coordinator	Evidenced		
	education module, which supports advanced			
	decision-making, learning through training in			
	human factors, situational awareness and			
	psychological safety, to tackle behaviours in the			
	workforce."			
	Action 'rescoped' at the Jan-24 MTAC as the			
	programme has been approved Nationally.			
	However, it is unlikely that all staff will complete it			
	by the Mar-24 deadline. Hence, the action flagged			
	as 'at risk'.			

Mitigation: The coordinators have undertaken the Trust programme which is the basis of the national programme therefore any risks are minimal. Logistically, it will take time to progress all coordinators through the new programme therefore it will remain at risk.

2.5 'De-scoped' Actions

2.5.1 Ten actions remain 'de-scoped', currently. These relate to nationally led external actions (led by NHS England, CQC, etc.), and are not within the direct control of the Trust to deliver. Eight remain 'Not Yet Delivered,' and one is

- 'Delivered Not Yet Evidenced.' These actions remain under review by the Trust at MTAC quarterly, to check on any progress.
- 2.5.2 The Board can be assured that all appropriate preparatory work to support full delivery of these actions is underway as far as is reasonably practicable.

3.0 Ockenden Report Assurance Committee (ORAC)

3.1 ORAC last met in February 2024. The final ORAC meeting is scheduled for 30 April 2024. Following this, the progress against and the sustainability of IMR actions will continue to be reported to the Quality, Safety and Assurance Committee, and via this paper to the Board of Directors.

4.0 Maternity Transformation Programme (MTP) – High Level Progress Report

- 4.1 The Trust's Maternity Transformation Programme (MTP) comprises seven workstreams, each of which is led by a senior clinician or director.
- 4.2 The following table provides a high-level summary of each workstream, its progress and any risks to delivery. Further details are available on request.

MATERNITY TRANSFORMATION PROGRAMME WORKSTREAMS							
Workstream	Scope of Work	Status	Commentary	Associated Risks			
1. Clinical Quality and Choice	Ockenden Actions	On Track	Ongoing delivery of Ockenden	Ockenden actions linked to external partners (e.g., IEA 1.4) Three 'at risk' Ockenden action linked to business case			
2. People and Culture	Ockenden Actions	On Track	Ongoing delivery of Ockenden and engagement events	Six 'at risk' Ockenden actions linked to business case, all workforce-related			
3. Governance and Risk	Ockenden Actions	On Track	Ongoing development of the Maternity Transformation Assurance Tool	None identified			
4. Learning, Partnership and Research	Ockenden Actions Data Extraction for Epidemiological Research (DExtER) Project*	On Track	Ongoing delivery of Ockenden Ongoing delivery of DEXTER	None identified			
5. Communication and Engagement	Ockenden Actions Comms and Engagement plan (including new website development and social media	On Track	Ongoing delivery of Ockenden Ongoing delivery of new website Maintenance of Comms plan	Capacity of communication team to deliver work			

6. Maternity Improvement Plan (MIP)	Implementation of the 30 identified 'historical reviews' of maternity services	On Track	Closure reports being drafted	
7.	Ockenden	On	Ongoing delivery of	Two 'at risk' Ockenden actions linked to business case
Anaesthetics	Actions	Track	Ockenden	

4.3 As described in section three, there is a potential risk to the ongoing delivery of some elements of the Maternity Transformation Programme and, as the Board is aware, the Mersey Internal Audit Assurance (MIAA) review of the governance and assurance of Ockenden action delivery in November 2022, highlighted the need for the Trust to continue the funding of the maternity transformation support resource, which was accepted by the Trust. This requirement continues pending the outcome of the Ockenden business case.

5.0 NHS Resolutions Maternity (and perinatal) Incentive Scheme

- 5.1 Published on 2 April 2024 and now in its sixth year of operation, NHS Resolutions Maternity (and perinatal) Incentive Scheme (MIS) continues to support safer maternity and perinatal care by driving compliance with ten Safety Actions which support the national maternity ambition to reduce the number of stillbirths, neonatal and maternal deaths, and brain injuries by 50% before the end of 2025.
- 5.2 The MIS applies to all acute Trust that deliver maternity services and are members of the Clinical Negligence scheme for Trusts (CNST). As in previous years, members will contribute an additional 10% of the CNST maternity premium to the scheme creating the CNST MIS fund.
- 5.3 The original ten safety actions have been updated annually since 2017 and Trusts that can demonstrate they have achieved all ten safety actions in full will recover the element of their contribution relating to the CNST MIS fund and they will also receive a share of any unallocated funds.
- 5.4 The Trust received formal notification from NHS Resolution on 23 March 2024 that its submission against Year 5 of the scheme had been externally verified and would shortly receive reimbursement of funds. To date, this has not been received therefore we are unable to advise the total sum at the point of publication.
- 5.5 An initial review of the new safety actions that make up year six of the scheme has been undertaken and a progress report detailing each action can be found at appendix two.

6.0 Saving Babies Lives Care Bundle Version 3 (SBLCBv3)

- 6.1 As the Board of Directors is aware, the SBLCBv3 standards are incorporated within the NHS Resolutions MIS, and there are minimum targets and stretch targets that Trusts must achieve to be fully compliant.
- 6.2 The Trust made great progress against these standards under Year 5 of the MIS and continued to work towards the additional stretch targets following the scheme end. This

continued work has enabled the service to evidence 100% compliance against all six elements of the care bundle, and at the Quarterly Assurance Meeting held with the ICB in March 2024, our position was externally verified and uploaded to the NHS Futures Platform (see appendix three).

- 6.3 The Board of Directors will continue to receive regular progress reports for ongoing assurance as part of the scheme reporting requirements via this integrated maternity report as part of the supplementary information pack.
- 6.4 As a point of excellence, the Trusts Lead Midwife for Saving Babies Lives and Preterm Birth, Ms Lindsey Reid has been announced as Chair of the Midlands Regional SBL Community of Practice Forum; for the last 2 years, Ms Reid has been a keynote speaker at both National and Regional SBL webinars, sharing SaTH's journey to implementation to support others.

7.0 Care Quality Commission (CQC) Maternity Survey Results

- 7.1 The 2023 CQC Maternity Survey results have now been published, which show trend data between years in addition to the national trend data (appendix four).
- 7.2 In summary, the 2023 findings are very positive, indicating that overall SaTH performed 'Much Better' than other Trusts in 1 of the 8 sections relating to 'labour and birth'.
- 7.3 SaTH's performance rated favourably to other Trusts for 3 questions, with results showing SaTH performed "Much Better" than other Trusts in 1 of the 54 individual questions, "better" than other Trusts in 1 of the 54 individual questions and "somewhat better" than other Trusts in 1 of the 54 individual questions.
- 7.4 When comparing SaTH's 2023 results to the previous 2022 results, there was a significant improvement in two key areas: involving people in decisions about their antenatal care and treating people with dignity and respect during their pregnancy.
- 7.5 Whilst SaTH's performance showed a statistically significant decline for 5 questions it is important to note that the scores for these questions remained "about the same" as those for other Trusts. These will be key areas of focus for improvement by the maternity leadership team.
- 7.6 As part of next steps, and in-line with the NHS Resolutions MIS, a gap analysis will be carried out with the Maternity and Neonatal Voices Partnership (MNVP) on the qualitative data underpinning the free text element of the survey to ensure we have a co-produced action plan that addresses our service user feedback. This action plan will be monitored via safety champions and the LMNS Board.

8.0 Maternity and Neonatal Quality Data

- 8.1 The Trust Board must review a minimum data set pertaining to maternity and neonatal quality at every meeting in keeping with the requirements of the Perinatal Clinical Quality Surveillance Model (PQSM).
- 8.2 Trust Safety Champions (including Executive and Non-Executive Directors) already see this data monthly as part of a locally agreed dashboard that incorporates the minimum

data set requirements of the PQSM which enables early action to be taken and support to be provided, should the data identify an area of concern or need.

- 8.3 Following the publication of the new NHS Resolution MIS safety action 9 stipulates that this data should be presented to the Trust Board by a member of the perinatal leadership team to provide supporting context. The data is incorporated into the 'Safety Champions' Locally Agreed Dashboard which can be found at appendix five (contained in the Board supplementary information pack).
- 8.4 Additionally, the Maternity Services System Learning Self-Assessment Tool advises that the Trust Board minutes must reflect the check and challenge on maternity and neonatal services from the non-executive safety champion for maternity services. The Board are therefore asked to review this dashboard each month, taking key points from the presentation by the perinatal leadership team member and ensure the check and challenge applied by the safety champions is evidently documented within the minutes of every Board meeting moving forwards.

9.0 Score Survey

- 9.1 In the Autumn of 2023, the Trust was required to participate in a Score Survey as part of the Perinatal Culture and Leadership Programme which is aligned to NHS Resolutions MIS. This was to be the second iteration of the survey, with the first survey being carried out in 2018.
- 9.2 The survey was running in tandem to the NHS Staff Survey which is reflected within the response rates of both surveys as the Score Survey response rate was only 25%, alongside the staff survey response rate of 31% (2022 NHS staff survey response rate was 50%). Typically, a minimum response rate of 40% is required to return a result on the survey, however this was waivered for SaTH to return a report, alongside a caveat that the results may not be statistically significant.
- 9.3 The findings from the survey have been incorporated into the Divisional cultural improvement plan, alongside the findings from the staff survey (which are very similar) to ensure they are captured; the improvement plan will be shaped with staff to ensure accountability and monitored via the divisional people and culture workstream as part of the maternity transformation programme.
- 9.4 A copy of the Perinatal Culture and Leadership Programme Board Report can be found at appendix six.

10.0 Summary

- 10.1 Progress continues to be made with the actions arising from the Independent Maternity Review chaired by Donna Ockenden. Some potential risks remain to several outstanding actions, but these will continue to be reviewed and any risks mitigated where possible.
- 10.2 Although no longer ahead of trajectory against the delivery plan, the Maternity Transformation Programme continues to make progress, notwithstanding the acknowledgement of some actions being at risk currently.
- 10.3 The Trust has received formal notification from NHS Resolution that compliance with CNST MIS Year 5 has been externally verified with all ten safety actions being

delivered. At the time of writing this report, the CNST MIS contribution had yet to be returned and the Trusts allocation of additional funds had not been confirmed therefore the total sum received will be confirmed formally in next iteration of this paper.

- 10.4 The 2023 CQC Maternity Survey results have now been published, which are positive overall and indicate an increased response rate compared to previous years. A full breakdown of the findings can be found within appendix three of the Board supplementary information pack.
- 10.5 Maternity and neonatal quality data continues to be presented to the safety champions meeting which enables a comprehensive check and challenge from the medical director John Jones and the associate non-executive director Sarah Dunnett.

11.0 Action required of the Board of Directors

- 11.1 The Board of Directors is requested to:
- 11.2 Receive this report for information and assurance.
- 11.3 Confirm in the minutes of this meeting that it has reviewed the Safety Champions' Locally Agreed Dashboard and is satisfied that a comprehensive level of check and challenge is applied by the Board level safety champions.
- 11.4 Decide if any further information, action and/or assurance is required.

Annemarie Lawrence Director of Midwifery April 2024

All appendices are in the Board Supplementary Information Pack

Appendix One: Ockenden Report Progress Report Action Plan, as of 9 April 2024

Appendix Two: CNST MIS Year 6 Progress Report April 2024

Appendix Three: Saving Babies Lives Care Bundle v3 Tool

Appendix Four: National Maternity Survey Overview of Results

Appendix Five: The Safety Champions' Locally Agreed Dashboard – Q3 2023/4

Appendix Six: Perinatal Culture and Leadership Programme Board Report